

<b>Government Office:</b>	
<b>Local Authority:</b>	<b>London Borough of Haringey</b>
<b>Date:</b>	



Safer and Stronger Communities Fund 2006-2007

## 2006-2007 End of Year Report – 2<sup>nd</sup> six month review

Haringey's Safer and Stronger Communities Fund (SSCF) programme was agreed by the Haringey Strategic Partnership (HSP) to address both national and local priority outcomes for the borough. This year, the SSCF has focused on four key elements: crime reduction, neighbourhood working, cleaner safer and greener agenda and community empowerment.

The key outcomes for the SSCF link into the borough's Sustainable Community Strategy and Local Neighbourhood Renewal Strategy and they also provide the basis of delivery of the LAA from 2007. The SSCF is performance managed through the HSP and the relevant thematic partnerships.

This report provides a review of the progress made by the HSP against the overall outcomes and spend set within the SSCF for 2006/07. Narrative is provided under the four key elements, with the thematic partnerships assessment of achievement against the agreed outcomes and targets over the last 12 months. It highlights areas of concern and the necessary action to be taken to address under-performance during 2007/08. The report also provides a final comparison of spend against profile for each element.

### Overall progress

<b>Green</b>	<b>There are no serious risks to delivery of any outcomes and targets set out in the SSCF and where risks exist there are plans and actions in place that will address them.</b>
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- 1.0 The HSP's assessment of progress made during the last 12 months against the overall outcomes and achievement of spend for the SSCF is amber/green.

- 1.1 Positive progress has been achieved against the majority of outcomes and targets set within the agreement. Where potential risks have been identified by the thematic partnerships, the necessary plans have been drawn together with actions in place to address these risks within a clearly defined timescale.
- 1.2 The partnership achieved a full spend in all the outcome areas with the exception of the Community Empowerment Network. The reason for this is explained below and within the Community Empowerment section of this report.

### **1.3 Community Empowerment Network**

- 1.3.1 The HSP agreed funding of £169k to HarCEN from the Community Empowerment element of the SSCF for 2006/07. The funding was administered and monitored by the Corporate Voluntary Sector Team (CVST). In 2006/07, the CVST evaluated HarCEN to gauge their effectiveness in developing community engagement as part of the agreed plan with the HSP.
- 1.3.2 The evaluation raised significant concerns from the voluntary and community sector and statutory agencies on the manner in which HarCEN undertook the community engagement role and its integrity when administering public funds. As a result of the evaluation report and internal audit investigation, the HSP agreed to withdraw funding from HarCEN, which was upheld by an HSP appeal panel.
- 1.3.3 A new structure for community empowerment within Haringey Council for Voluntary and Community Organisations (HAVCO) is expected to be in place by October 2007. It has been agreed that unspent funding to the value of £44.5k from 2006/07 can be rolled forward into 2007/08 to provide additional support to establish formally a new community empowerment network in Haringey.

### **1.4 Neighbourhood Element**

- 1.4.1 Haringey Strategic Partnership was given approval to focus the Neighbourhood Element of £412,800 on supporting a Tackling Worklessness programme in the priority wards that contain the 3 Super Output Areas (amongst the 3% most deprived in the country).

- 1.4.2 Approval was given on the basis that the HSP had already made sufficient inroads into establishing neighbourhood management structures within the borough and that the partnership needed to focus on higher priority issues where performance was less tenable.
- 1.4.3 As a result, a 2 year worklessness programme was established and agreed by the Enterprise Partnership Board. Six key interventions were commissioned along with an embedded evaluation. The programme commenced delivery in September 2006 and a full spend of this element was achieved with the interventions starting to have an effect.
- 1.4.4 Government guidance for 2007/08 has clarified that the Neighbourhood Element of the SSCF must be targeted at increasing neighbourhood working in the 3 Super Output Area (SOA) wards in 2007/08; consequently the worklessness programme will be funded through the NRF in 2007/08.

## 1.5 Cleaner Greener Safer

- 1.5.1 As explained paragraph 5.4 and 5.5 of the Greener Safer section of this report, the council has achieved the majority of the BVPI targets. Resident satisfaction with services has improved and substantial activities are in place which are showing improvements in line with the trajectory required to meet the LAA targets.

## Reporting against SSCF outcomes under the four elements

### 2.0 Community Empowerment

- 2.1 Assessment made by the partnership is amber.

Amber

There are risks to the delivery of some of the outcomes and targets set out in the LAA but there are plans and actions in place that are likely to address these.

- 2.2 The HSP agreed funding of £169k to the Haringey Community Empowerment Network (HarCEN) for 2006/2007. The funding is administered and monitored to HarCEN by the Corporate Voluntary Sector Team (CVST). The CVST undertook an evaluation of HarCEN to assess their effectiveness in promoting and developing community engagement on behalf of the partnership as per the SSCF agreement.

- 2.3** The evaluation threw up considerable concerns across both the voluntary and community sector and statutory agencies on the way HarCEN has undertaken their role in community engagement and the appropriate probity and accountability of public funds. The evidence of these concerns indicated an agency that failed the standard required in order to be accountable, effective and influential at the required level. The Council's Internal Audit Service undertook an investigation into the management of HarCEN and drew from this the conclusion that HarCEN was not fit for purpose. The findings of this Report and other complaints sent to the Council, referring to the period when HarCEN were funded through GOL with the Scarman Trust as the accountable body, have been referred to GOL for any action they feel appropriate.
- 2.4** Haringey's Strategic Partnership (HSP) was presented with a report on the Internal Audit Service findings setting out officers' concerns and agreed officers' recommendation that funding to HarCEN was withdrawn. An appeal against this decision was heard by an HSP Appeal Panel who upheld the HSP decision.
- 2.5** Because the role of a CEN is to ensure the views of small often marginalised groups within the community are heard at HSP level, the Council commissioned independent research on the success and best practice in CEN's across London and from these examples recommendation on the most appropriate model for Haringey was made. The recommended model proposed that the CEN is managed and supported within Haringey Council for Voluntary and Community Organisations (HAVCO), the local CVS.
- 2.6** HarCEN's failure to deliver services in a fair and transparent way has caused cynicism within the voluntary and community sector on the value of community empowerment. Because of this HAVCO, the Council, as the accountable body, and HSP partners are mindful of the need to put in place a new structure that benefits and builds on the positive role HAVCO has developed with the voluntary and community sector without being tainted by the past role played by HarCEN. Discussion and negotiations on the best way to take this forward through HAVCO are currently being supported and brokered by the independent consultant who undertook the initial research. A new structure for community empowerment is expected to be in place by October 2007.
- 2.7** During the establishment stage of the new CEN, representation will be maintained as far as possible through the existing Theme Groups and Forums. The development process of the CEN within HAVCO will be

supported by the Head of Partnerships with day to day support provided through the Corporate Voluntary Sector Team. Based on the fact that previous years work and associated resources for community empowerment has been lost it is important that HAVCO are well supported and resourced to put in place a robust structure for appropriate engagement with the sector as soon as possible. Therefore, the carried forward funding from 2006/07 of £44.5k (see table below) will support the setting up cost and provide independent professional expertise to help move the task progressively forward over the next 6 months. It is expected that the new arrangements will be established by September 2007.

- 2.8** Despite the above concerns it is worth noting that the Comprehensive Performance Assessment (CPA) observed that the Council has achieved a constructive relationship with the voluntary and community sector, involving them in aspects of service delivery. Consultation across communities and neighbourhood management is also cited as a strength, with communities empowered to help shape service delivery and make a difference.
- 2.9** Haringey's Compact, developed through HAVCO, was launched in June 2006, and 70 organisations have signed up to the Compact since this time. The Haringey Compact Working Group will become the Haringey Compact Implementation Group (HCIG) and will be responsible for implementing the 3-year Compact action plan and monitoring and evaluating the effectiveness of the Compact locally.
- 2.10** The Volunteering Centre has been working with VCS organisations to assess their ability to provide the appropriate level of support and management to volunteers and identify the opportunities for volunteering that they may have. Additionally, VCS organisations have been able to recognise the barriers and challenges they face when looking to involve volunteers.
- 2.11** HAVCO has been working with the council to enable ownership of the CVS central database to pass to HAVCO. Data protection issues are presently being resolved. HAVCO have maintained a high quality information service to the VCS through newsletters, emails and the web portal which was launched in October 2006. In addition, HAVCO are continuing to capacity build the VCS by providing specific support and training to increase business and management skills including: finance and fundraising, community accountancy and ICT and have targeted BME groups specifically for support.
- 2.12** The VCS is represented on key strategic partnerships including: the Haringey Strategic Partnership, Well Being Partnership Board, Safer Communities

Executive Board, Children and Young People's Partnership Board, Better Places Partnership and the Enterprise Board.

- 2.13** In addition, the Neighbourhood Management Service is working to achieve community cohesion on the ground and is leading this work on behalf of the council. The Neighbourhood Management teams have amassed a significant amount of local knowledge which has enabled them to develop specific projects for each neighbourhood area that are relative to the communities that live there and the issues they face.

### 2.14 Spend during 2006/07

Description of Grant	Allocation	Period 1-6 Forecast †	Period 1-6 Actual	Period 7-9 forecast †	Period 7-9 Actual	Period 10-12 Forecast †	Period 10-12 Actual	Total Spend	Variance
Community Empowerment	168,739	56,283	56,333	12,367	34,208	100,000	33,698	124,239	44,500

## 3.0 Crime Reduction

- 3.1** Assessment made by the partnership is green.

<b>Green</b>	There are no serious risks to delivery of any outcomes and targets set out in the SSCF and where risks exist there are plans and actions in place that will address them.
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- 3.2** Haringey's Safer Communities Executive Board (SCEB) leads for the strategic partnership on the crime reduction agenda. This partnership is well-established and robust. The delivery of work through multi-agency sub-groups is working well and these include a performance management group. There has been ongoing commitment and engagement from a variety of partners over time.

- 3.3** All of the British Crime Survey (BCS) comparator crimes have shown reductions in the 2006/07 performance year when compared with 2005/06. Most crime types have exceeded the 2006/07 target. There were significant falls in theft of motor vehicles offences (27.7%, which is nearly seven times greater than the target), common assault offences (16.9%), criminal damage (14.5%) and wounding offences (14.2%). Overall, the number of BCS comparator crimes has fallen by 10.6%, compared to a target of 4.1%. The target for domestic burglary was achieved however, the target for theft

from a motor vehicle, was missed and has fallen by 0.3% against a target of 9%.

- 3.4** In spite of falls of 6% and 4.2% respectively, personal robbery and theft from the person offences are still considerably higher than the Metropolitan Police average and the average of the Most Similar Crime and Disorder Reduction Partnerships (CDRP).
- 3.5** Theft from motor vehicles has missed the 9% reduction target, due largely to peaks in offences in October 2006 and February and March 2007. Per 1,000 population, theft from motor vehicle offences are higher in Haringey than both the Metropolitan Police average and the average of the Most Similar CDRPs.
- 3.6** Good progress was made during the year on delivering the acquisitive crime programme. The Safer Communities Partnership involvement has been revitalised and the action plan has been refocused on areas of work that will make a noticeable difference and are achievable. The main areas of work that have been developed and moved forward during the year are: the co-ordination of youth diversion services; improvements in communication and joint working around street crime offenders and victims; direct crime prevention initiatives (e.g. targeting the top ten locations for repeat burglary); multi-disciplinary work to prevent theft from motor vehicles (e.g. targeting disabled badge theft); research and assessment of restorative approaches to prevent youth re-offending and closer collaboration with colleagues and partners responsible for strategically related areas.
- 3.7** Haringey's Anti-Social Behaviour Action Team (ASBAT) continues to be recognised as a model of best practice by the Government, predominantly for achieving a balanced approach and using effective prevention techniques as a first intervention. The success of the ASBAT is reflected in the achievements which include 98 acceptable behaviour contracts (ABC) and 18 stand alone anti-social behaviour orders (ASBO). By taking a through approach to prevention, the team has maintained a 100% success record when cases are progressed to court. The accomplishments of the ASBAT has been enhanced by significant progress made with data analysis of ASB in the borough supported by: engagement from registered social landlords (RSL); the launch of the Hate Crime and Harassment Strategy and action plan; the production of an ASB-specific communications plan; delivery of ASB awareness raising in schools; strong partnership working to enforce crack house closures (110 since October 2003); co-ordination and

implementation of the RESPECT agenda and the co-ordination of area based programmes to address and prevent ASB in priority areas.

- 3.8** The Safer Communities Partnership has just produced the third Partnership Data Report with approximately 80% more data sets than the original reporting method. There has been consultation on the findings and recommendations of the reports with a wide range of colleagues and partners and the results are being reflected in action plans for the year ahead. This work has put Haringey ahead of other London boroughs and has been commended by the Home Office. A specific project was funded later in the year to identify and introduce health data into the data reports and gaps for further work in 2007/08 have been identified. The Safer Communities Team has just recruited a data and performance co-ordinator, who will drive this, and overall partnership information sharing work forward.
- 3.9** Following a smooth introduction, Safer Neighbourhoods Teams (SNT) have been established in all wards in the borough. The teams are extremely popular with residents; have helped to formalise networks at a local level and close working relationships between the Council's neighbourhood managers and the new sergeants and teams have been established.
- 3.10** The misuse and dependency of Class "A" controlled drugs by individuals is recognised as a generator of crime. Key operations have been delivered this year to reduce the availability and disrupt the trade of Class "A" drugs and strong links have been confirmed between the Prolific and other Priority Offenders (PPO), drugs and acquisitive crime working groups. By February 2007, 1,266 individuals had entered treatment against a target of 1,343 for the financial year 2006/07. People retained in drug treatment has risen to 76% (published January 2007) which exceeds the target of 70% for 2006/07. This performance represents a steady increase from 60% last year.
- 3.11** The annual residents' survey and the quarterly tracker surveys continue to highlight that crime and the fear of crime remain a key priority for the council and its partners to tackle.
- 3.12 Spend during 2006/07**

Description of Grant	Allocation	Period 1-6 Forecast †	Period 1-6 Actual	Period 7-9 forecast †	Period 7-9 Actual	Period 10-12 Forecast †	Period 10-12 Actual	Total Spend	Variance
Home Office Grant	421,023	232,000	232,000	57,000	82,140	132,000	106,883	421,023	0
Building	120,863	77,000	77,000	30,000	34,265	13,863	9,598	120,863	0



Safer Communities								3	
<b>Totals</b>	<b>541,886</b>	309,000	309,000	87,000	116,405	145,863	116,481	<b>541,886</b>	<b>0</b>

#### 4.0 Neighbourhood Working

##### 4.1 Assessment made by the partnership is green.

Green	There are no serious risks to delivery of any outcomes and targets set out in the SSCF and where risks exist there are plans and actions in place that will address them.
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- 4.2** The Council's Neighbourhood Management Service has been successfully embedded as a key service of the Council, and the structures and processes it has established are utilised not only by Council services but also other partners on the HSP, particularly the Police and the Primary Care Trust. Particularly, important have been the Area Assemblies that are held quarterly for seven areas across the Borough and provide opportunity for residents to engage with local Councillors and local service providers to effect change. Decision making on small budgets are also devolved to local residents via these Area Assemblies.
- 4.3** The CPA highlighted neighbourhood management as a strength, enabling community cohesion, user focus and diversity to be embedded through the priorities, working practises, the culture and decision making structures of the Council and by extension the partnership. Seventy six per cent of residents agree that the local area is a place where people from different backgrounds get on well together. The CPA also mentioned that the roll out of area assemblies has further strengthened community leadership and reinforced partnership working. The range of community engagement approaches used to get closer to the community has led to the Council being respected as a community leader and has overall facilitated access to services.
- 4.4** Haringey has seven neighbourhood areas, each of which has an Area Assembly that meets 4 times per year. The Assemblies actively encourage participation from all members of the community in the area, including newly arrived communities. The Assemblies provide an opportunity for effective dialogue between the council, its partners and residents on wide ranging issues such as: leisure services, pest control, poverty, traffic

management, parking, families and young people, recycling, planning and licensing and activities for younger and older people.

- 4.5** In addition to the Area Assemblies each neighbourhood has the “Making the Difference” budget. Worth £50,000 to each area, residents are invited to submit ideas and recommendations for improvements in their neighbourhoods. The proposals can be physical changes to an area or projects that promote well being or community cohesion. Projects delivered include: improved lighting, involving local children in designing signage for road safety schemes, school murals; day trips for older residents; educational trip for children on waste management and recycling and providing commemorative trees and benches. “Making the Difference” is very popular with residents and the number of bids is growing each year.
- 4.6** Often, community leadership is already happening in the neighbourhood areas. The Neighbourhood Management Service is working to develop a robust framework and clear structures to enable the community to be effective in feeding into and influencing council and partner mainstream service provision, which leads to change for local communities.
- 4.7** As a result of the successes already achieved in neighbourhood management, it was agreed to use the Neighbourhood Element of SSCF funding during 2006/07, to support a Tackling Worklessness programme in 3 priority wards – Bruce Grove, Noel Park, and Northumberland Park. The Neighbourhood Element Tackling Worklessness programme was designed and commissioned after extensive consultation with partners on the Enterprise Board, including representatives of local voluntary and community sector organisations. The 2 year programme began in September 2006 and focuses on the core populations identified in Haringey’s strategic approach and endeavours to fill gaps in current provision, link up related interventions and bind disparate interventions into a co-ordinated programme.
- 4.8** Six interventions (and an embedded evaluation) have been commissioned focusing on core populations affected by worklessness. It links interventions aimed at:
- Young people: improving their employability, vocational skills and easing the transition from school to college and from school to work;
  - Users of Council services who need/want advice and support to further their education, up skill and/or get into employment;
  - Users of health services who want to access employment opportunities;
  - Volunteering/work placements to gain experience and skills in order to access sustainable employment;

- Job opportunities in Wood Green town centre;
- Local neighbourhood level employment and training initiatives.

**4.9** Linking the interventions is the “Haringey Guarantee” which all partners sign up to. The Guarantee involves:

- a quality service for all beneficiaries;
- an entitlement to services from partners including information, advice and guidance, priority interviews for college programmes and places;
- partner commitments to offer real work experience/placements and volunteering opportunities; and
- Guaranteed interviews for programme beneficiaries applying for employment opportunities with partners.

**4.10** The interventions deliver:

- extending the local school’s vocational offer at Key Stage 4;
- pilot employment & job brokerage advisors to school leavers and college students (under 25s) adding value and an enhanced offer to 60 College of North East London students;
- Employment advisors based in North Tottenham Customer Service Centre and the Central Library in Wood Green running advice sessions and providing support to people who wish to gain work;
- Information, advice and guidance and support services to patients using local GP surgeries to improve the employment prospects of and reduce numbers in receipt of incapacity benefit;
- A co-ordinated volunteering work experience/ work placement intervention for 150 local residents; and
- The development of local actions and priorities linking into the main elements of the programme on worklessness impacting on the 3 neighbourhoods.
- Beneficiary panels comprising 5 local residents involved in each of the projects have been established and report their feedback through the embedded evaluation influencing delivery and direction of the programme.
- A Local Research Team comprising local residents from three 3 neighbourhoods has been recruited to further inform and influence the programme.

**4.11 Spend during 2006/07**

Description of Grant	Allocation	Period 1-6 Forecast	Period 1-6 Actual	Period 7-9 forecast	Period 7-9 Actual	Period 10-12 Forecast	Period 10-12 Actual	Total Spend	Variance
Neighbourhood Element	412,800	0	0	161,338	101,892	251,462	310,908	412,800	0

## 5.0 Cleaner Safer Greener

### 5.1 Assessment made by the partnership is green.

<b>Green</b>	There are no serious risks to delivery of any outcomes and targets set out in the SSCF and where risks exist there are plans and actions in place that will address them.
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**5.2** The Better Places Partnership (BPP) leads for the strategic partnership on the cleaner, safer, and greener agenda. Along side the statutory partners, voluntary and community sector engagement on the partnership continues to be developed.

**5.3** The SSCF programme of investment has delivered improvements for residents in some of the most deprived parts of Haringey. Projects funded through the SSCF are closely aligned to the NRF programme in order to maximise impact and deliver the national outcome of cleaner, safer and greener. The programme comprises a range of environmental projects which together tackle community safety and grime issues, both in the natural and built environment, in the most deprived parts of the borough. Stronger enforcement, enhanced street cleaning and clear ups, investment in improving smaller open green spaces and extended recycling facilities on estates are all part of a wider programme aimed at driving up resident's satisfaction with their neighbourhoods and increasing performance against a range of floor targets in this block of the SSCF. Although the council has met most of the BVPI targets, resident satisfaction with services when compared to other London boroughs is not as good, which has resulted in the amber assessment.

**5.4** The MORI BVPI general survey was conducted in the autumn of 2006 and updates the previous survey from 2003. Of the 4 BVPIs that cover cleanliness and waste management, cleanliness of public spaces, recycling facilities and civic amenity sites showed considerable improvement whilst there was no significant change to satisfaction with waste collections.

**5.5** The tracker survey conducted by MORI also during the autumn of 2006, showed that 61% of residents questioned were satisfied with street cleanliness, which has been addressed by the council through the delivery of a range of services designed to address specific issues. The services include: street washing of high use pedestrian areas to target the build up of grime on pavements and under bridges where pigeons nest and roost;

Saturday night and timed refuse collections for traders and residents in super output areas to tackle the build up of refuse on main thoroughfares during peak hours; Removal of graffiti within 3 days of reporting (24 hours if racist or obscene); Removal of fly tips and dumped rubbish within 24 hours of reporting and, to support this, free white goods collection.

- 5.6** In addition, the tracker survey showed that 63% of residents questioned were satisfied with recycling services. The council has continued to roll out improved access to recycling services across the borough, which in turn is driving up participation rates and aided the council to surpass its 22% household waste recycled target for 2006/07. New schemes include introducing recycling facilities to estates in Northumberland Park and Tottenham. 70% of residents questioned for the tracker survey were satisfied with refuse collection services, which is better than anticipated as the council's collection service was disrupted by Accord industrial action in August 2006 and by snowfall in February 2007.
- 5.7** Performance for the year against the removal of abandoned vehicles within 24 hours of reporting was 99%. Supplementary to this, the council has continued to offer the free vehicle take back scheme, which enables residents to surrender their unwanted vehicles for correct disposal.
- 5.8** Haringey's parks and open spaces continue to demonstrate improvements, which have been recognised in the residents' survey and KMC park user survey. During the year, the borough met its target of 7 Green Flag parks. The SSCF has funded improvement works to parks and green spaces closest to the SOAs as these areas contain the least amount of green space. In addition, 2 community gardens have received a Green Pennant Award. Haringey's parks enjoy visitor numbers that are higher than the London average with many users visiting once or twice a week. Park cleanliness remains high and this is aided by enhanced cleaning rotas during the peak summer months. Generally, the borough's parks are seen as safe places, which is particularly encouraging as most users are women and children.
- 5.9** Achieving targets to reduce the number of children and adults killed or seriously injured on Haringey's roads remains an essential area of work for the council. The SSCF has continued to support work started in previous years through the NRF which has included extensive traffic management and educational programmes with the added objective of reducing car dependency. The council has led the work to ensure that all schools in the borough develop a school travel plan, which examine school travel patterns and identify safety issues and other problems that discourage children and their parents from walking and cycling to school. The plan

recommends improvements that could be made that will result in more sustainable travel to and from school. The school travel plans are supported by the introduction of “walking bus” routes and through physical traffic calming measures in locations adjacent to schools in Bruce Grove and Northumberland Park.

### 5.10 Spend during 2006/07

Description of Grant	Allocation	Period 1-6 Forecast †	Period 1-6 Actual	Period 7-9 forecast †	Period 7-9 Actual	Period 10-12 Forecast	Period 10-12 Actual	Total Spend	Variance
Cleaner Safer Greener	970,000	79,237	79,237	222,691	98,520	668,072	792,243	970,000	0

Updated Outcomes Table for SSCF Agreement

<b>National Outcome:</b>					
<b>To reduce crime, the harm caused by illegal drugs, and to reassure the public reducing the fear of crime and anti social behaviour</b>					
Outcomes/ Indicator	2008 Target	Progress Made	Issues of concern	Funding Allocations 2006/7	
				SSCF	Other funds
<b>To prevent and reduce crime and anti-social behaviour</b>					
PSA1 Reduce crime in the 'basket of ten' areas by 20%	20.5% reduction compared to 2003/04 baseline	<p>All British Crime Survey (BCS) comparator crimes have shown reductions in 2006/07 performance year when compared with 2005/06. Overall, BCS comparator crimes has fallen by 10.6%, compared to a target of 4.1%. There were significant falls in theft of motor vehicle offences (27.7%) and common assault (16.9%). There were falls of approx. 14% in criminal damage and wounding offences. The annual target of 5% reduction in domestic burglary was achieved.</p> <p>Most crime types have exceeded the 2006/07 target of 7.8% reduction compared to 2003/04 baseline, a few by some margin e.g. reduction in theft of motor vehicle offences is nearly seven times greater than the target. The target for theft from motor vehicle was missed with a fall of 0.3% compared to a target of 9%.</p> <p>This programme of work links with two stretch targets included in LAA submission around reduction in personal robbery and sanctioned detections for domestic violence.</p> <p>Achievement of key milestones and underlying projects:</p> <p>The Partnership continues to utilise intelligence products to maximise recourses and to prevent and reduce activity in the priority areas of acquisitive and violent crime. Since April 06 three partnership data reports have been produced. Partners have been consulted on the findings and recommendations have been given which are being reflected in action plans for the year ahead. Partnership funding has enabled health data to be included in the intelligence product, and a Data and Performance Co-ordinator has been recruited to drive this and overall information sharing work forward. This work has resulted in Haringey being commended by the Home Office.</p> <p>The above report, along with the DAAT needs' assessment, is also the key driver in joining up the work on youth crime, drugs and alcohol.</p> <p>Strong links have been confirmed between persistent and other prolific offences</p>	<p>Despite falls of 6.0% and 4.2% respectively, personal robbery and theft from the person offences are still considerably higher than the Metropolitan Police average and the average of the "Most Similar" Crime and Disorder Reduction Partnerships (CDRP).</p> <p>Theft from motor vehicle has missed the 9% reduction target considerably. This is due largely to activity peaks in October 2006 and February and March 2007. Per 1,000 population, theft of motor vehicle offences are higher in Haringey than both the Metropolitan Police average and the average of the "Most Similar" CDRPs.</p>	<p>BSCF / BCU</p> <p>£121k (capital) £400k (inc. PPO, finance and ASB)* £8k (Op Blunt) £135k (MPS ops) £25k (ASB alloc) £ 20k CPOs/new</p>	<p>NRF:</p> <p>£190k (CSP) £160k (CRF) £55k (CCTV) £200 (ASBAT) £10k (burglary)</p>

<b>National Outcome:</b>					
<b>To reduce crime, the harm caused by illegal drugs, and to reassure the public reducing the fear of crime and anti social behaviour</b>					
Outcomes/Indicator	2008 Target	Progress Made	Issues of concern	Funding Allocations 2006/7	
				SSCF	Other funds
		<p>(PPO), drugs and acquisitive crime groups. Strong working relations have been forged with the Drug Intervention Project and PPO multi-agency group and plans are being developed for a PPO mentoring scheme with links to Supporting People for 07/08.</p> <p>The Safer Neighbourhood Teams (SNT) have now been established and are operational in all wards in the borough.</p> <p>The CCTV review was completed and 12 key recommendations have been made. A significant development is the improvement to joint management and working between Street Scene and Community Safety. Another key addition will be a joint communications approach to give public reassurance on the use of the CCTV system and the priorities for its use. A new management structure is being established with protocols and priorities. Long overdue, this work is being monitored and developed by a multi-disciplinary CCTV Steering Group. The partnership is looking into establishing a CCTV lay panel to provide public accountability. Funding secured for an additional 18 cameras. Video sentry cameras have proved effective in providing otherwise unavailable evidence in relation to serious crimes and offences occurring in Super Output Areas (SOA).</p> <p>Street Pastors were recruited in February and started their pilot work in the borough. Their remit is to: Provide visibility and reassurance during the late hours of the night/early morning; to prevent poor behavioural and criminal activity from taking place; to signpost or refer vulnerable people to support services. At present it is too early to provide and firm outcomes as a result of their work.</p>			
Local outcome : Youth diversion/ prevention					
Reduce re-offending by young people via: education, training and employment sustainable	20.5% reduction compared to 2003/04 baseline	<p>Current re-offending rate of young people is 31.9%, which is the same as the previous years re-offending rate. Success in reducing seriousness and frequency of re-offences. The cumulative percentage of young offenders supervised by the Youth Offending Service (YOS) currently in full time education and training is 65.6%. A pre-16 learning mentor appointed in September 06 has dealt with 60 referrals within a six month period, against a full year target of 50.</p> <p>Youth crime prevention strategy has been produced (June 06) and is currently</p>	Have not achieved this target. Partnership will re-assess measures to be introduced.	BSCF/BCU (tba)  £19k (boxing schools) £8k (safer schools)	NRF:  £225k (Youth Centre) It is estimated that ca. 25% of the pooled pot from the CRF will be



<b>National Outcome:</b>					
<b>To reduce crime, the harm caused by illegal drugs, and to reassure the public reducing the fear of crime and anti social behaviour</b>					
Outcomes/Indicator	2008 Target	Progress Made	Issues of concern	Funding Allocations 2006/7	
				SSCF	Other funds
re-settlement		<p>being implemented. The work of the Youth Inclusion Programme and the Youth Inclusion Support Panel contribute to the objectives of this strategy.</p> <p>Evaluation of youth diversion projects has been undertaken and evaluation of the YOS prevention services, carried out between July and November 06, showed that the standard of work carried out by the Prevention Team is consistently high, particularly in the area of delivery of interventions. Much thought, planning and dedication was placed into each programme. All the parents that attended the Pendarren residential course said they continue to put into practice the parenting skills learned and are spending more time with their children, resulting in closer relationships and better harmony at home. YISP and YIP show evidence of gradual effectiveness and improvement in the behaviour of the young people who are being engaged resulting in an overall decrease in youth crime in the Bruce Grove area and 3 out of 5 of the surrounding wards, since the inauguration of the Prevention Team.</p> <p>Partner agencies that have made referrals to the prevention programmes stated they were generally satisfied with the way referrals were dealt with and that they had noticed some improvements in the lives of the young people that they had referred.</p> <p>Of 140 children referred to the YISP between April 2005 and May 2006, 3 went on to re-offend. Of 23 referred to the YIP within the same period, 0 went on to re-offend.</p>			allocated to youth-specific projects
<b>Local outcome : To reduce the harm caused by illegal drugs and increase the number of Problem drug users in the partnership area entering drug treatment</b>					
Entering Drug Treatment	Target of 1670 to have entered drug treatment by 2008 as per DAAT's annual drug Treatment Plan (06/07) and in	<p>On target to achieve 1670 drug misusers to have entered treatment by 2008. 1266 individuals in treatment by Feb 2007 for the financial year 2006-7, against the end of year target of 1343.</p> <p>2006-7 has seen several changes within the drug treatment provision: re-structuring of the dual diagnosis service; the changeover of the drug intervention programme provider to CRI; and the move of DASH, the largest provider, to Wood Green. All changes are designed to improve performance, including the plans for early next year including: CDP (Community Drug Project) will be contracted to run the new crack/polydrug service based in N17 from June 07; In-voice is to run the young person substance misuse service from July 07. Both are reputable organisations known for their innovate services aimed to meet the diverse needs of diverse communities. These improvements</p>	The projected performance estimate for 2006-7 is at 93% of the target (1251). Considering the average monthly increase is 57, the target of 1343 is unlikely to be met this year. Cannot confirm actual year end figure until June 07.		4,096,098 Pooled Treatment Budget 835,179 PCT Mainstream 585,425 Social Service Mainstream Supporting People

<b>National Outcome:</b>					
<b>To reduce crime, the harm caused by illegal drugs, and to reassure the public reducing the fear of crime and anti social behaviour</b>					
Outcomes/Indicator	2008 Target	Progress Made	Issues of concern	Funding Allocations 2006/7	
				SSCF	Other funds
	negotiation with the National Treatment Agency for substance compact targets 06/07 not yet released	<p>expected to show in the performance next year.</p> <p>Milestones achieved within Drug Intervention Programme: Targets assessed on a monthly basis:</p> <p>1. Proportion of adults charged with a trigger offence, who are tested (Target 95%). Provisional figure for February 07 is 101%. This target has been met consistently throughout the period, April 2006 - February 2007</p> <p>2a. Proportion of adults who test positive and who and have a required assessment imposed, to attend and remain at the required assessment. (95%). Provisional figure for February 07 is 77%.</p> <p>2b Proportion of adults who test positive and who are not on the caseload, with which contact is made via the required assessment to engage further with the CJIT. (85%). Provisional figure for February 07 is 96%. Only one individual who was contacted did not accept assessment.</p> <p>3. Proportion of adults who have not tested positive with whom initial contact was made and who are not on the caseload, to be assessed. (60%). Provisional figure for February 07 is 89%. Only one individual who was contacted did not accept assessment.</p> <p>4 Proportion of adults assessed by the Criminal Justice Integration Team (CJIT) as needing intervention who are taken onto the caseload (85%). Provisional figure for February 07 slightly under target at 78%.</p> <p>5. Proportion of adults taken onto caseload in treatment (95%) 81%. Achieved target level from September 2006 though to December 2006. There was a 3% rise in performance against January 2007 final figures.</p>			£49K
	To increase % retained in drug treatment for more than 12 weeks. Target 80% by 2008.	Target 70% by 2006/07 negotiated with NTA Performance currently at 76% (published 30 Jan 2007), exceeding the target of 70% for 2006-07, and on target to achieve 80% by 2008. Represents a steady increase from 60% last year.			DAAT Board, Young Persons Commissioning Group

<b>National Outcome:</b>					
<b>To reduce crime, the harm caused by illegal drugs, and to reassure the public reducing the fear of crime and anti social behaviour</b>					
Outcomes/Indicator	2008 Target	Progress Made	Issues of concern	Funding Allocations 2006/7	
				SSCF	Other funds
	PSA 1 and 4 as above	<p>The work funded by the Partnership Support Grant has directly impacted on PSAs 1, 2 and 4.</p> <p>PSA1 - The link between drugs and particularly acquisitive crime is established. The work delivered resulting in crack house closures very much supports this target particularly as there are now strong links between the police and the drug agency in the borough.</p> <p>PSA2 – The partnership has already had initial results from survey work that will eventually be undertaken in all wards relating to the perception of drug use in the community. The KIN questionnaire will allow measurement of the changes in residents’ fear of crime and perception of drug use over a period of time, and will support the activity of our partners the police and the work of the borough’s drug agency.</p> <p>PSA4 - By providing appropriate services that meet their needs, drug users are entering treatment. The DIP is at the forefront of the activity getting users away from crime and into treatment and the recent increase in client numbers since the new provider took over the service bears this out.</p>		£69K Partnership Support Grant	
To reduce the use of class A drug and the frequent use of any illicit drugs amongst all young people	KPI’s covering young people included in DAAT Young Peoples Substance Misuse Plan and the boroughs Children’s Plan as agreed with and set by	<p>Complete Every Child Matters: Change for children young people and drugs checklist/annexe A of YPSMPG form and ensure this years YPSMP addresses identified gaps from April 07.</p> <p>Complete review of DAAT YP commissioned services/posts by June 06.– by 07/08 ensure that all commissioned services are targeted at those most vulnerable to developing substance misuse.</p> <p>The YP substance misuse grant and the re-configured service provision, following the commissioning review completed in May 06, are aimed at vulnerable groups. In addition, the main YP substance misuse service was tendered and the contract awarded to In-volve, to be operational from June 2006.</p>			£618K (H.O) YPSMG. Managed by the DAAT

<b>National Outcome:</b>					
<b>To reduce crime, the harm caused by illegal drugs, and to reassure the public reducing the fear of crime and anti social behaviour</b>					
Outcomes/Indicator	2008 Target	Progress Made	Issues of concern	Funding Allocations 2006/7	
				SSCF	Other funds
	GOL  Class A drug use amongst all young people 11-15, and 16-24 is stable with some significant reductions (source BCS).				
To coordinate the delivery of National Drug Strategy at a local level and ensure commissioned services meet targets for young people and adults	PSA 1 & 4	<p>The Partnership Support Fund enables the co-ordination and the implementation of the government's National Updated Drugs Strategy at local level. This includes</p> <ul style="list-style-type: none"> <li>• preventing young people from becoming drug misusers;</li> <li>• reducing the supply of illegal drugs;</li> <li>• increasing the number of individuals accessing effective drug treatment;</li> <li>• and reducing drug-related crime</li> </ul> <p>Project has tendered a new service for crack cocaine users and the Drug Interventions Programme. In addition, the borough's young person's service was also put out to tender. This has resulted in an increase in the number of local treatment providers and improvement in the quality of services for substance misusers.</p> <p>The quality of the commissioning plan for treatment and support services for drug misusers was positively noted by the National Treatment Agency.</p> <p>Up to February 2007, the number of Haringey residents in drug treatment was 1,266. The DAAT, Drugs Squad and other partners have worked closely on targeting class A street dealers and to achieve a very high number of crack house closures - reached 100 in March 2007. As part of the process of crack house closures, new clients have been encouraged into treatment.</p>		£69k PSG	

<b>National Outcome:</b>					
<b>To reduce crime, the harm caused by illegal drugs, and to reassure the public reducing the fear of crime and anti social behaviour</b>					
Outcomes/Indicator	2008 Target	Progress Made	Issues of concern	Funding Allocations 2006/7	
				SSCF	Other funds
		<p>In order to support the targeting of police activity for 2007/8, a drugs market mapping exercise is being undertaken by the DAAT involving other partners and a crack house protocol developed across the partnership.</p> <p>The partnership has highlighted issues around Khat use and the Somali community. As a result, training, workshops, education and pioneered work with 'Khat cafe' owners has been undertaken. The project works very closely with the Somali community and has forged a three way partnership with DASH to provide management for a Khat worker to tackle the issue for the wider community and the statutory agencies.</p>			
Alcohol: Improved and better targeted education and communication, better identification of alcohol problems, better co-ordination and enforcement of existing powers against crime and disorder, encouraging the drinks industry to promote safer	There are no alcohol specific targets but many of the crime and disorder targets are impacted on by alcohol misuse in particular	<p>Alcohol Strategy Group is implementing an action plan. Achievements include:</p> <ol style="list-style-type: none"> <li>1. Improved and better targeted education and communication. During 2006/07, delivered targeted campaign at women, informing them of effect of alcohol at various stages of their lives. Also delivered Christmas campaign. Information leaflets on available local services distributed to and displayed within A&amp;E at North Middlesex and Whittington hospitals, and GP practices.</li> <li>2. Better identification and treatment of alcohol problems. During 2006/07, an inpatient detox protocol was produced and a community detox protocol is being developed. Models of care for alcohol have been incorporated into the Haringey model. A single borough wide triage form has been agreed for use. An audit is currently being undertaken to ensure all agencies have child protection policies and all staff are trained in child protection issues. Joint training sessions for professionals in child protection and the effects of alcohol misuse was delivered by COSMIC in July and December 2006. The implementation of the rolling programme of test purchasing for alcohol is ongoing and currently focusing on off-licenses (3 prosecuted and 2 pending). Working to get On-License programme up and running.</li> <li>3. Working to reduce alcohol related, anti-social behaviour, violent crime and fear of crime in the borough. A pilot for testing drug and alcohol on all DV clients arrested is being undertaken.</li> <li>4. Working to work better with alcohol retailers in tackling the harms caused by alcohol. Pub Watch scheme is very successful with meetings going well and being well attended. There are 7 meetings taking place across the borough, providing presentations and avenues for information sharing.</li> </ol>		£70K NRF for outreach workers	All other resources for alcohol is within the PCT/SS mainstream monies as above.

<b>National Outcome:</b>					
<b>To reduce crime, the harm caused by illegal drugs, and to reassure the public reducing the fear of crime and anti social behaviour</b>					
Outcomes/Indicator	2008 Target	Progress Made	Issues of concern	Funding Allocations 2006/7	
				SSCF	Other funds
drinking and take a role in reducing alcohol related harm					
Increase community confidence, engagement and reassurance	<p>PSA 2: Reassure the public, reducing the fear of crime and ant-social behaviour and building confidence in the criminal justice system without compromising fairness</p> <p>Note: All elements of the target, will be measured using the British Crime Survey (BCS) and the Home</p>	<p>Safer Neighbourhood Teams (SNT) have been established and are operational in all wards in the borough. They are hugely popular with residents and have formalised networks at the local level. All SNTs have consulted widely. They have established Key Informer Networks (KIN) and undertake regular surveys. Each SNT establishes 3 key priority problems every six months which they focus attention on and resolve, wherever possible, before moving on to additional priorities. SNTs have proved their worth in the gathering of community intelligence and in providing reassurance to the public. Their performance against actual volume crime reduction will be a focus for next year.</p> <p>In order to capture the perception issue of residents around drug problems the DAAT were invited to submit 5 questions that could be added to the regular survey of each ward. At least 32 people will be asked specific questions in each of the 19 wards during the course of the year. Responses from wards are being received and will be able to measure the change when the same respondents are asked again next year.</p> <p>Haringey's Anti-Social Behaviour Team (ASBAT) is recognised as a model of best practise by Government. The success of the ASBAT is reflected in the number of acceptable behaviour contracts and anti-social behaviour orders and through a prevention based approach.</p> <p>A range of projects have been funded through the community confidence pot which can be categorised into 5 core groupings: youth engagement projects, community reassurances projects, outreach work with alcohol misusers, projects addressing anti-social behaviour and general crime prevention. A key achievement of this programme of funding is that some have been mainstreamed.</p>		<p>BCSF/BCU (tba) £ 50k (Peace wk) £ 18k (DAAT small grants) £ 8k (roadshow) £36k (victim support) new tba) Total: £848k</p>	<p>NRF: £250K (SNT) 8 £110 k (BME/HPA)* £80k (CC pot) £80k (DV) £40k (NHW)  Total: £1.4m</p>

<b>National Outcome:</b>					
<b>To reduce crime, the harm caused by illegal drugs, and to reassure the public reducing the fear of crime and anti social behaviour</b>					
Outcomes/ Indicator	2008 Target	Progress Made	Issues of concern	Funding Allocations 2006/7	
				SSCF	Other funds
	Office Citizenship Survey (HOCS) 5 will be used to measure (e).	<p>The witness service has increased the number of trained volunteers, and begun development of home visiting for those in need. The number of witnesses contacted prior to trial has risen and as a result many more are now attending court.</p> <p>The evidence can be seen in the reduction of cracked and ineffective trials as a result of witnesses failing to attend court.</p> <p>Pre-trial visits have increased at court, and the dedicated victim informer witness (VIW) worker is now contacting every young person due to attend court and either home visiting or meeting them at court. Parents have been reassured that they are safe in court and given an opportunity to express their fears, thus increasing confidence in the Criminal Justice System.</p> <p>Training has been delivered to magistrates around the background to domestic violence, thus ensuring a more sympathetic hearing to these cases, and again building confidence.</p> <p>Outreach work in schools, which is still on-going, has enabled young people to discuss fears of reporting crime in a safe environment and this has led to several disclosures to victim support staff. This work is continuing into 2007-2008.</p> <p>Achievement of milestones and underlying projects: The Partnership has launched its first Hate Crime and Harassment Strategy with a focused action plan and has produced an anti-social behaviour specific communications plan.</p> <p>Significant progress has been made with co-ordination and implementation of the RESPECT agenda in the borough, including: delivery of awareness raising sessions in schools; co-ordination of area based programmes on estates and; clean sweeps.</p>			

<b>National Outcome:</b>					
<b>To improve the quality of life for people in the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.</b>					
Outcome / indicator	Target to be achieved by 2008	Progress Made	Issues of Concern	Funding Allocations	
				SSCF money	BCU, NRF or other money
Local OUTCOMES :					
Improve residents satisfaction with local services	To be agreed by October 07	<p>Neighbourhood Management Service has been rolled out borough wide and was considered a strength of the council within last CPA review. Through neighbourhood management, the council continues to involve and increase resident participation across seven neighbourhood areas in influencing decisions that effect them and in setting the direction of local service delivery.</p> <p>Haringey was one of six European partners participating in POSEIDON European Project, which is part of Interreg IIIC, focusing on promoting good neighbourhood management practice in Europe. The other partners were Stockholm, North Kent, Amsterdam, Genoa and Vienna. The project enabled Haringey to involve local residents in shaping neighbourhood management practises through broadened residents, staff and VCS orgs understanding of how social exclusion and deprivation is tackled in other European cities, and enabled the exchange of good practice. Residents, along side workers from the other partner cities, participated in the assessment of Haringey's pilot projects. The project funded many initiatives, including:</p> <ul style="list-style-type: none"> <li>White Hart Lane Improvement Plan was an in-depth study of the area. Extensive resident consultation was undertaken comprising questionnaire survey with every household in the ward and a series of public meetings, including Safer Neighbourhoods' "Have Your Say" days and the Area Assembly. Residents were asked to give views on what they liked/didn't like about the area, their ideas for improvements (physical/well-being) and their vision for the future. The Improvement Plan explores future land use, opportunities for development (such as better promotion of the most historic part of Tottenham, around Bruce Castle Museum). The resulting report will serve as the Neighbourhood Plan for the ward for the foreseeable future.</li> <li>Young people from the NDC Youth Forum and the Youth Forums in Rinkeby and Skarholmen, Stockholm, worked on several projects together, including a workshop for our final local conference for the project in December 06.</li> </ul>		TBA	TBA



<b>National Outcome:</b>					
<b>To improve the quality of life for people in the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.</b>					
Outcome / indicator	Target to be achieved by 2008	Progress Made	Issues of Concern	Funding Allocations	
				SSCF money	BCU, NRF or other money
		<p>All pilot projects are now being mainstreamed into Haringey's local neighbourhood management practice.</p> <p>Residents' conference was successfully staged in July 06.</p> <p>Residents' 'tracker' surveys to assess level of satisfaction were established in the autumn of 2006, with two surveys undertaken during 2006/07 and four scheduled to be undertaken during 2007/08.</p> <p>The Neighbourhood Element - Tackling Worklessness programme, was designed and commissioned after extensive consultation with partners and local voluntary and community sector organisations. Beneficiary panels and a local research team comprising 5 local residents involved in each of the projects and local residents from the three 3 neighbourhoods have been established and report their feedback through the embedded evaluation influencing and informing delivery and direction of the programme.</p>			
Increase Skills	<p>% increase skills of adults and young people in:</p> <p>Noel Park; Northumberland Park; and Bruce Grove</p> <p>Target to be set once pilot programme evaluated in</p>	<p>The Neighbourhood Element runs from April 2006 until March 2008. At the first special meeting of the Enterprise Board on 16 March 2006, it was agreed that background work and development of an outline programme would take place in Quarter 1 April - June 2006, with delivery of interventions commencing soon after 1 July 2006.</p> <p>The programme interventions, including a fully embedded evaluation and monitoring process, were successfully commissioned by the thematic partnership in July and commenced delivery in September 2006.</p> <p>The integrated programme builds on and adds value to current employment interventions delivering in, or impacting on the 3 SOA neighbourhoods.</p> <p>The interventions are:</p> <ul style="list-style-type: none"> <li>• extending local school's vocational offer at Key Stage 4</li> <li>• piloting Employment &amp; Job Brokerage Advisors to school leavers and college students (under 25s) adding value and an enhanced offer to 60 CoNEL students</li> <li>• Providing employment advisors based in north Tottenham Customer</li> </ul>		SSCF	TBA

<b>National Outcome:</b>					
<b>To improve the quality of life for people in the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.</b>					
Outcome / indicator	Target to be achieved by 2008	Progress Made	Issues of Concern	Funding Allocations	
				SSCF money	BCU, NRF or other money
	April 07	<p>Service Centre and the Central Library in Wood Green to run advice sessions and provide support to people who wish to gain work.</p> <ul style="list-style-type: none"> <li>• Providing information, advice and guidance and support services to patients using local GP surgeries to improve the employment prospects and reduce the number of those in receipt of incapacity benefit.</li> <li>• Providing co-ordinated volunteering work experience/ work placement intervention for 150 local residents.</li> <li>• Developing local actions and priorities linking into the main elements of the programme on worklessness impacting on the 3 SOA neighbourhoods.</li> </ul> <p>Since delivery commenced in September, 340 people have accessed skills development information, advice &amp; guidance (IAG) or have attended vocational skills courses. This includes:</p> <ul style="list-style-type: none"> <li>• 250 adults and young people on courses at Northumberland Park School;</li> <li>• 46 residents on work placements which include learning programmes;</li> <li>• 44 residents on volunteering placements;</li> <li>• 90 individual action plans/work programmes developed (work placements and volunteering);</li> <li>• 88 residents assessed as "Guarantee ready";</li> <li>• 18 organisations offering work placements;</li> <li>• 35 organisations offering volunteering;</li> </ul>			
Increase employment rates	Minimum 200 jobs 150 people into work placements 250 students on enhanced work programme	<p>Haringey Guarantee is the partnerships vehicle for delivering these targets. All partners have signed up to the Guarantee which involves:</p> <ul style="list-style-type: none"> <li>• a quality service for all beneficiaries;</li> <li>• an entitlement to services from partners including information, advice and guidance, priority interviews for college programmes and places;</li> <li>• partner commitments to offer real work experience/placements and volunteering opportunities;</li> <li>• Guaranteed interviews for programme beneficiaries applying for employment opportunities with partners;</li> <li>• Guaranteed interviews will be given to people who have participated in</li> </ul>		SSCF	TBA

<b>National Outcome:</b>					
<b>To improve the quality of life for people in the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.</b>					
Outcome / indicator	Target to be achieved by 2008	Progress Made	Issues of Concern	Funding Allocations	
				SSCF money	BCU, NRF or other money
		<p>the programme – through college places, work placements, referred through advisors based in services – and who meet a job's person specification.</p> <p>Since delivery commenced in September the following progress has been made against the target:</p> <p>189 people accessing IAG on employment and/or job brokerage including:</p> <ul style="list-style-type: none"> <li>• 189 individual action plans/work programmes developed;</li> <li>• 100 assessed as "Guarantee ready" (job ready);</li> <li>• 52 job outcomes;</li> <li>• 6 neighbourhood initiatives - job fairs;</li> <li>• Employment advisers operating in council settings, in local further education college and in 6 GP surgeries.</li> <li>• 119 organisations/businesses engaged with programme;</li> <li>• 32 employers signatories to the Haringey Guarantee</li> </ul>			
Cleaner greener safer environment in the most deprived parts	See cleaner, safer, greener element	<p><b>BTCV</b> - hands on green educational outreach and project implementation has been established with 15 different projects underway. BTCV is working with local Friends of Parks groups, schools and VCS organisations to help deliver their activity, targeted in the most deprived wards of the borough.</p> <p><b>Groundwork</b> - is currently working on four schemes facilitating work with catchment communities: Noel Park, Belmont Park, Downhills Park and Paignton Park. Master plans have been produced for each of the schemes.</p> <p><b>Recycling</b> - a new recycling service for 5,600 households on estates in Northumberland Park and Tottenham was rolled out in November 06, providing 4,000 homes with a doorstep collection of recyclables, and a further 1,600 homes with a near-entry collection service.</p>		SSCF	See above
Housing	See cleaner safer greener element	<p>Through the Safety and Comfort in the Home project, 253 decent home surveys were carried out to assess energy efficiency within private sector homes SOA wards. Insulation measures were installed in each of the homes surveyed. Security measures have been installed in 262 homes within SOA wards. Capital investment has been utilised to design out crime and fund environmental improvements in hot spots to both deter and reduce crime and to enhance residents' perception of safety within the local environment.</p>		See cleaner, safer greener	See cleaner safer greener element

<b>National Outcome:</b>					
<b>To improve the quality of life for people in the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.</b>					
Outcome / indicator	Target to be achieved by 2008	Progress Made	Issues of Concern	Funding Allocations	
				SSCF money	BCU, NRF or other money
		<p>Docket Squad tackles burglary and aims to divert drug using burglars into treatment. Officers have worked closely with the victims of burglaries and their approach has had a positive effect on the public perception of how the police and government are tackling burglary issues.</p> <p>The reassurance bike patrols have been particularly successful where bikes have been used on estates and in communities that feel particularly vulnerable following critical incidents. As a preventative measure, the bike patrols have also been used in areas suffering from ASB and disorder such as the Campsbourne Estate.</p> <p>Environmental improvement projects were funded in partnership with Neighbourhood Management and Homes for Haringey on estates in the borough including Campbell Estate and Ashdown Court Road. Anecdotal feedback is positive and encouraging so far.</p> <p>A survey conducted by MRUK on behalf of Haringey's Estates Improvement Programme during the summer shows:</p> <ul style="list-style-type: none"> <li>• 84% of residents feel more secure with the new door entry systems.</li> <li>• 82% of residents feel more secure with the new lighting.</li> <li>• 80% felt the play and landscaped areas have had a positive effect .</li> </ul>			
Reduce crime, anti social behaviour and effects of drugs	See crime element	<p>Safer Neighbourhood Teams (SNT) have now been established and are operational in all wards in the borough. SNTs are dedicated police teams which interact daily with local residents and tackle the top three issues for residents in their neighbourhood at any one time.</p> <p>There are several examples of close working relationships between the Council's Neighbourhood Managers and the new SNT Sergeants/Teams including the roll out of the youth diversion project 'Off the Street, Less Heat' which started on Broadwater Farm and will be rolled out to many other estates during the year ahead.</p>		See crime element	See crime element

National Outcome:					
To have cleaner, safer and greener public spaces					
Outcome / Indicator	Target to be achieved by 2008	Progress Made	Issues of Concern	Funding Allocations	
				SSCF money	BCU, NRF or other money
% of residents satisfied with their neighbourhoods	Baseline to be set October 07	<p>1029 residents were interviewed during September to November 2006 as part of the tracker survey to assess what residents think about living in their neighbourhood. The results highlighted that:</p> <ul style="list-style-type: none"> <li>81% of residents felt that people from different backgrounds get on well in the local areas;</li> <li>74% of residents felt that people are treated with respect and consideration;</li> <li>69% of residents felt that by working together local people can influence decisions in their local area</li> <li>More people than not think the council provides value for money</li> </ul> <p>Improvements in street cleaning is being noticed, although compared to other London boroughs Haringey still has work to do to improve customer ratings in this area. Litter and street cleaning, along side improving safety and crime issues remain the two top priorities of local residents.</p> <p>In 2006, the CPA highlighted neighbourhood management as a strength, enabling community cohesion, user focus and diversity to be embedded through the priorities, working practices and the culture and decision making structures of the council and by extension the partnership. The CPA also mentioned that the roll out of area assemblies has further strengthened community leadership and reinforced partnership working. The range of community engagement approaches used to get closer to communities has led the council being respected as a community leader and has overall facilitated access to services.</p>		£75k	<p>Mainstream budgets for street cleaning, recycling and waste management, parks security and maintenance, street wardens, street lighting</p> <p>NRF – Improving the Environment (£1,230m)</p> <p>Haringey Capital Programme – Parks Investment Programme and Estates Improvement Programme</p> <p>Metropolitan Police budget</p>

National Outcome:					
To have cleaner, safer and greener public spaces					
Outcome / Indicator	Target to be achieved by 2008	Progress Made	Issues of Concern	Funding Allocations	
				SSCF money	BCU, NRF or other money
BV199 – cleanliness of open spaces	Top quartile performance	<p>ENCAM BVIP survey carried out in the autumn of 2006 highlighted overall resident satisfaction with cleanliness of public spaces was 49%, a marked improvement on Haringey's' 2003 score of 38% placing Haringey in the middle quartile. The round 1 tracker survey carried out in October 06 highlighted street cleansing as the second most important service provided by the council.</p> <p>Haringey deploys a daily programme of street washing for high footfall and market areas to remove street grime, litter and detritus and a nightly cleansing of footpaths and roads under bridges to remove pigeon mess. Both teams are very responsive to residents' requests.</p> <p>Haringey's mobile clean-up team is deployed to tackle issues affecting the quality of street environment at ward level, cleaning up reported detritus and grime and obstacles preventing street sweepers from carrying out their routine functions effectively. Again, this team is very responsive to resident requests. Mobile clean up teams performed a key role within Haringey's Clean Sweep Campaign.</p> <p>Saturday night and timed refuse collections are in operation on zone 1 roads within the SOAs, to reduce disruption to traffic and pedestrians as trader and resident waste is no longer collected during peak footfall hours. Enforcement team has monitored timed collections, fining residents and traders that put out rubbish outside the permitted time. Looking to expand this borough wide. Graffiti is removed within 3 working days of a report and within 24hours if racist or obscene. Reported dumping and fly tipping is removed within an average of 21 hours against a target of 24hours. Fly tipping action plan is now in place and the council provides free white goods collection.</p>	Although there has been improvement Haringey is still slightly below the national average.	£25k	
Removal of abandoned vehicles - % within 24 hours	95%	<p>98% of vehicles reported as abandoned are investigated within 24 hours. Performance against the removal of abandoned vehicles within 24 hours is now at 98%. The service achieved 100% in seven out of twelve months during the year.</p> <p>Haringey continues to offer residents a free vehicle take back scheme for cars that are no longer in use.</p> <p>2006 Residents Survey highlighted that only 19% of residents think that abandoned / burnt out vehicles are a problem. This is a significant drop from 2004, when 58% of residents reported this as a problem.</p>		£40k	

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Outcome / Indicator	Target to be achieved by 2008	Progress Made	Issues of Concern	Funding Allocations	
				SSCF money	BCU, NRF or other money
Missed bins - % residents satisfied with the service	75%	<p>Mori BVIP survey carried out in the autumn of 2006 surveyed 1,219 residents. Overall resident satisfaction with waste collections was 64% which is a 1% improvement on the 2003 survey. This improvement is greater than anticipated as it was expected the strike which took place in August prior to the survey being undertaken would have an influence. Haringey remains in the lower quartile.</p> <p>The 2006/07 target for the number of waste collections missed per 100,000 household was missed due to strike action in August 06 and snowfall disrupting services in February 07. All other months were within target.</p> <p>Waste minimisation initiatives deployed during 2006/07 included subsidised compost bins, real nappies and re-use schemes for fridges and bulky household items both in association with Restore.</p> <p>The round 1 tracker survey carried out in October 06 highlighted that residents consider refuse collection as the most important service the council provides.</p>		£25k	
All residents in super output areas to receive 2 community clear up p.a.	2 per annum.	This target has been achieved. The schedule was completed in February 07 ensuring all eligible households in SSCF areas – 3 SOAs – received two community clear ups in 2006/07.	None	£100k	

National Outcome:					
To have cleaner, safer and greener public spaces					
Outcome / Indicator	Target to be achieved by 2008	Progress Made	Issues of Concern	Funding Allocations	
				SSCF money	BCU, NRF or other money
BV 82 a+b - % of household waste recycled / composted	22%	<p>Mori BVIP survey carried out in the autumn of 2006 surveyed 1,219 residents. Overall satisfaction with recycling facilities within the borough was 57%, a significant improvement of 18% from the 2003 score of 39%, placing Haringey in the middle quartile. Although Haringey has seen a marked improvement it is still slightly below the national average.</p> <p>A new recycling service for 5,600 households on estates in Northumberland Park and Tottenham was rolled out in November 06, providing 4,000 homes with a doorstep collection of recyclables, and a further 1,600 homes with a near-entry collection service. Monitoring of participation on this scheme shows a great variation in participation rates, with some blocks achieving participation levels in excess of 80%. However the average level of participation is 35%.</p> <p>Haringey has achieved and exceeded its BV82 target to recycle 22% of household waste in 2006/7, which the new estates project has contributed to. The round 1 tracker survey carried out in October 06, highlighted recycling as the fourth most important service.</p> <p>This programme of work links in with a stretch target included in LAA around recycling participation within SOAs.</p>	None	£60k	
% of residents satisfied with their local parks and open spaces	MORI – 70%	<p>Mori BVIP survey carried out in the autumn of 2006 surveyed 1,219 residents. Overall resident satisfaction with parks and open spaces was 72%, a significant increase from 2003 of 67% and exceeds the 2008 target of 70% placing Haringey in the upper quartile. The London average for 2006 was 60%.</p> <p>The KMC Park User Survey carried out in October 06 reported that 90% of respondents use a Haringey park. More park users visit once or twice a week, 48%, compared to last year when only 33% visited once or twice a week. 70% of the respondents who use a Haringey park feel very safe or safe when doing so, an increase on last figures of 66%. This is positive when considering that two thirds of the respondents to the Park Users Survey were women. General cleanliness of the borough's parks has steadily increased over the last three surveys and continues to score relatively well. Respondents feel that Haringey has also improved maintenance and provision of all facilities in parks over the last three years. Horticulture scored very well including grass cutting and provision of flowers and trees. The overall satisfaction score for Haringey during 2006 was 6.8 out of 10, which is a slight increase on the previous year score of 6.59 and is above the average score of 6.62 for boroughs surveyed in that year.</p>		£65k	



<b>National Outcome:</b>					
<b>To have cleaner, safer and greener public spaces</b>					
Outcome / Indicator	Target to be achieved by 2008	Progress Made	Issues of Concern	Funding Allocations	
				SSCF money	BCU, NRF or other money
Green flag awards	7	The borough has met this target of seven green flag parks.		£175k	
Number of visits to parks	10m p.a	The KMC Park User Survey carried out in October 06 reported that 48% of park users visit a park once or twice a week, which is an increase when compared to last year when only 33% visited once or twice a week. Taking children to play, exercise and relaxation remain the top three reasons as to why people visit a park. The majority of people do not stay for longer than two hours.		£100k	

National Outcome:					
To have cleaner, safer and greener public spaces					
Outcome / Indicator	Target to be achieved by 2008	Progress Made	Issues of Concern	Funding Allocations	
				SSCF money	BCU, NRF or other money
Reduced fear of crime	PSA2 – ref Crime element	<p>See crime element</p> <p>Capital investment has been utilised to design out crime and fund environmental improvements in hot spots to both deter and reduce crime and to enhance residents' perception of safety within the local environment.</p> <p>The Docket Squad tackles burglary and aims to divert drug using burglars into treatment in partnership with the DAAT. Officers have worked closely with the victims of burglary to gather vital intelligence and evidence and their approach has had a positive effect on the public perception of how the police and government are tackling burglary issues.</p> <p>The video sentry system was set up to complement existing CCTV cameras in areas of greatest need. The street crime figures have shown a consistent drop of 50% since the mass deployment of this system 5 years ago. The cameras have been especially successful in capturing several series of robberies by gangs of youths with resultant arrests and charges.</p> <p>Police bikes are used both proactively and reactively. The reassurance patrols have been particularly successful where bikes have been used on estates and in communities that feel particularly vulnerable following critical incidents. They have also been used as a preventative measure in areas suffering from ASB and disorder such as Campsbourne Estate. The bikes were also used as a deterrent against a spate of 'smash and grab' burglaries.</p> <p>Environmental improvement projects were funded in partnership with Police Safer Neighbourhood Team, Neighbourhood Management and Homes for Haringey on estates in the borough including Campbell Estate and Ashdown Court Road. Anecdotal feedback is positive and encouraging so far.</p> <p>Green Routes is an investment in physical improvements to crime prone areas involving repairing damage and erecting new fencing, lighting, frills, alarms, shatter-proof glass and full gardening clearance and maintenance to prevent future problems.</p>		£70k	
Reduced crime	PSA1 – ref Crime element	<p>See crime element.</p> <p>Achievement of key milestones and underlying projects:</p> <p>External Handy Person Service visited 73 homes within the SOAs during October 06 – March 07, carrying out a comprehensive range of works to enable the elderly and most vulnerable members of the community to live in safety in their homes.</p>		£70k	

National Outcome:					
To have cleaner, safer and greener public spaces					
Outcome / Indicator	Target to be achieved by 2008	Progress Made	Issues of Concern	Funding Allocations	
				SSCF money	BCU, NRF or other money
Floor target – reduction in number of adults and children killed and seriously injured on the roads	<p>LPSA target 50% reduction in adults killed and seriously injured by 2010</p> <p>40% reduction of the number of motorcyclists killed / injured by 2010</p> <p>60% reduction in the number of children killed / seriously injured by 2010.</p> <p>25% reduction in slight casualty rate per 100 million vehicle</p>	<p>On target to achieve the set LPSA targets for 2010. These targets are measured yearly and Haringey exceeded its targets for 2006/07. To support the achievement of these targets during 2006/07, the council carried out extensive traffic management and educational programmes around borough with the added objective of reducing car dependency.</p> <p>During 2006/07 the following has been achieved:                      65 school travel plans approved with TfL &amp; DfES, and a further 18 submitted are awaiting approval. Only 12 schools remaining within Haringey to developed a travel plan within 2007/08.                      Launch Walk On Wednesday in Oct 06, aimed at primary school children and families to encourage walking to school at least once a week.                      Launched a banner competition inviting primary schools to design banners in five categories: walking, cycling, public transport, car sharing and reduced car omissions. Received a positive take up from schools. 10 winners selected and designs will be made up into banners and tee-shirts.                      Working with Safer Neighbourhood Teams, cycle maintenance sessions have been delivered to schools in NRF wards, out of school hours. Free locks, lights and safety checks provided to children with cycles.                      Through theatre in education, two companies have delivering sustainable travel plays to primary school children. Delivered over 95 sessions in total.                      Launching scheme called GO BIKE. Haringey is one of three London boroughs to participate in this scheme.                      Personal safety training sessions delivered to children in primary, secondary and special schools. Suzy Lamplugh Trust was commissioned to delivery these. 20 schools participated, with approx. 2,400 children benefiting. Further 15 sessions booked for 07/08.</p> <p>12 schools participated in Curb Craft scheme, with approx 36 volunteers trained. 80 street scene activities box, including road safety resource materials rolled out to 80 primary schools within borough. These were used as a training resource to compliment teacher training sessions delivered during inset days within school. 4 half day teacher training session delivered on how to teach road safety to children.</p>		£100k	
	SSCF 2006/07 May 2007	2 <sup>ND</sup> Review of Agreement			35

<b>National Outcome:</b>					
<b>To have cleaner, safer and greener public spaces</b>					
Outcome / Indicator	Target to be achieved by 2008	Progress Made	Issues of Concern	Funding Allocations	
				SSCF money	BCU, NRF or other money
	millimetre by 2010.	Traffic club information materials and packs provided for use for schools across the borough. Cycle proficiency training delivered to primary school aged children during school holidays. Theory test training delivered for rehabilitated residents through Break Free Foundation.			
Parks – resident satisfaction with security / safety	60%	The KMC Park User Survey carried out in October 06 reported that 70% of respondents who use Haringey parks feel very safe or safe when doing so. This is an increase on last figures of 66%. This is positive when considering that two thirds of the respondents to the Park Users Survey were women. The borough has been undertaking a park force review to increase presence of staff within parks to increase sense of safety. This maximises the presence of both council staff, BTCV, parks patrols and other green outreach and voluntary organisations. Seeking to get organisations working from within parks to sign up to a park force charter.		£100k	
				£85k	

National Outcome:					
Increased capacity of local communities so that people are empowered to participate in local decision-making and are able to influence service delivery.					
Indicators	2008 Target	Progress Made	Issues of Concern	Funding Allocations 2006/7	
				SSCF	Other funds
<b>INCREASE IN LOCAL PARTICIPATION IN GOVERNANCE</b>					
<b>Governance Core Indicator:</b> % of residents who feel they can influence decisions in their local area.	Target to be set October 07  % increase year on year on below proxy indicators: 1. Council listens to residents concerns 2. Council is responsive to residents concerns 3. Council keeps residents informed 4. Council involves residents in decision making	Each year Haringey undertakes a survey of residents. The council's intention in undertaking this survey is to gain a broad understanding of residents' views and their experience of the services the council and other partners provide.  The survey was undertaken between October and November 2006. In total 1033 interviews were conducted in homes and on the street, across 88 sample points within the borough. A young person's survey was also undertaken, with 253 interviews conducted with youths aged 11-16 years.  54% of residents think the council listens to the concerns of local residents and 46% think that the council responds quickly when asked for help. Both are significant improvements on last year (2005/06) up by 5%.  67% of residents believe that the council keeps residents informed and 48% believes that the council involves residents in decision making; again both have improved on their performance of last year: up by 4%.  Almost two thirds, 65%, of respondents of the young person's survey said that they knew a lot or a little about their local council. 88% of young people said that they would consider voting in an election and 86% said they would consider doing voluntary work.		None	Council c £25k
	Borough Partnership	A Statement of Community Involvement has been developed as part of the LAA submission.		None	From within Council

National Outcome:					
Increased capacity of local communities so that people are empowered to participate in local decision-making and are able to influence service delivery.					
Indicators	2008 Target	Progress Made	Issues of Concern	Funding Allocations 2006/7	
				SSCF	Other funds
<b>Governance Core Indicator</b>  % of residents who feel they can influence decisions in their local area.	Community Engagement Strategy				mainstream funds
	Haringey Strategic Partnership	The HSP is operational and five thematic partnership boards have been established. A review of the Partnership was under taken in July 06 and the findings of that review are now being implemented. The partnership is currently considering a potential restructure of its theme boards to ensure they are fit for purpose and able to meet the delivery requirements of the LAA and to ensure they align to the current thinking within the white paper. In March 07 the Partnership approved a new Performance Management Group which is an executive sub group of the HSP with representatives from the Police, TPCT, LBH, HAVCO, and Chair and Vice Chair of the HSP. This group will oversee the performance management of the Sustainable Community Strategy and LAA on behalf of the HSP.		None	From within Council mainstream funds LNLSC £10k (TBC) other partners in kind.
	Core fund Community Empowerment representative role	The HSP agreed funding of £169k to the Haringey's Community Empowerment Network (HarCEN) for 2006/2007 to promote the representation of local communities and small local voluntary organisations on the network of key strategic partnership bodies  The Corporate Voluntary Sector Team (CVST) undertook an evaluation of HarCEN to assess their effectiveness in promoting and developing community engagement on behalf of the partnership as per the SSCF agreement. The evaluation threw up considerable concerns and evidence of these concerns indicated an agency that failed the standard required in order to be accountable, effective and influential at the required level. The Council's Internal Audit Service undertook an investigation into the management of HarCEN and drew from this the conclusion that HarCEN was not fit for purpose.  Haringey's Strategic Partnership (HSP) was presented with a report on the Internal Audit Service findings and officers concerns and agreed officer's recommendation that funding to HarCEN should be withdrawn. An appeal against this decision was heard by an HSP Appeal Panel who upheld the HSP decision.  The Council commissioned independent research on the success and best practice	On 22 <sup>nd</sup> March 2007, HarCEN was de-recognised and membership barred from HSP structure, resulting in the loss of 4 VCS representatives. LBH appointed consultant to help set-up new community empowerment function with nominated/elected representatives.  As the HSP is being re-structured this is a good opportunity to ensure that the voice of VCS within the partnership structure is effective and works bottom up.  Up until March 22 <sup>nd</sup> CEN representatives were invited to HSP meetings and 5 thematic boards.	£169k HarCEN core funding	From within the budgets of other large vol orgs e.g.: HAVCO Peace Alliance Which in turn may be core funded by Council

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		<p>in CENs across London and from these examples recommendation on the most appropriate model for Haringey was made. The recommended model proposed that the CEN is managed and supported within the Haringey Association for Voluntary and Community Organisations (HAVCO). Discussion and negotiations on the best way to take this forward through HAVCO are currently being supported and brokered. A new structure for community empowerment is expected to be in place by October 2007.</p> <p>The development process of the CEN within HAVCO will be overseen by the Head of Partnerships with day to day support provided through the Corporate Voluntary Sector Team. Based on the fact that previous years work and associated resources for community empowerment has been lost, it is important that HAVCO are well supported and resourced to put in place a robust structure for appropriate engagement with the sector as soon as possible. Therefore, the carried forward funding from 2006/07 of £44k will support the setting up cost and provide independent professional expertise to help move the task progressively forward over the next 6 months. It is expected that the new arrangements will be established by September 2007.</p>			
	Operation of thematic groups to hold representatives to account	Please refer to above concerns noted by CVST re HarCEN being de-recognised and membership barred by HSP.		From above	As above
	Operation of "interest" group forums on specific issues	<p>Please refer to above concerns noted by CVST re HarCEN being de-recognised and membership barred by HSP.</p> <p>The Peace Alliance continues to run the Faith forum in Haringey which has over 100 members across the different faiths. Four meetings were organised during the year including a faith exhibition attended by statutory and other community members. A faith forum working group has been set up to direct the activities if the forum.</p>		From above	As above

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Indicators	2008 Target	Progress Made	Issues of Concern	Funding Allocations 2006/7	
				SSCF	Other funds
	Compact to provide a framework for VCS engagement	<p>Compact was launched on June 21<sup>st</sup> 06, 124 organisations attended and 70 VCS organisations have signed-up to the Compact since the launch.</p> <p>The Haringey Compact Working Group is made up of 15 organisations, of which 11 are VCS organisations. Haringey Compact Working Group to be transformed into Haringey Compact Implementation Group (HCIG) by 16 June 2007. Part Time HAVCO Compact Project Worker appointed 29.01.07 to facilitate the HCIG and continue VCS engagement in the Compact.</p> <p>HCIG will have the responsibility of implementing the Compact's 3-year action plan and monitoring/evaluating the effectiveness of the Compact locally, reporting outcomes to the HSP.</p> <p>6 VCS organisations took part in the making of a Compact film with key statutory partners. The film, developed as a learning tool, received a Gold Commendation in 2006 from the national body 'Compact Voice' in the area of compact promotion.</p>		None	Council £tba HTPCT £6k
	Representation of the community & voluntary sector on the network of key strategic and neighbourhood partnership bodies	<p><b>HAVCO</b> has representatives on the HSP and all of its thematic boards and many of the boards sub structures, including:</p> <ul style="list-style-type: none"> <li>• Main HSP Board = 4 VCS reps</li> <li>• Health &amp; Well Being Partnership Board = 2 VCS reps</li> <li>• Safer Communities Executive Board = 2 VCS reps</li> <li>• Children &amp; Young People Strategic Partnership Board = 3 VCS reps</li> <li>• Better Places Partnership = 6 VCS reps</li> <li>• Enterprise Board = 3 VCS reps</li> </ul> <p><b>The Peace Alliance</b> provides faith representation on the on the Haringey Strategic Partnership, and is represented on a number of key strategic and community boards including:</p> <p>Local safeguarding children's board Haringey Somali forum Ethiopian Community Centre Muslim safety forum Haringey forum for older people Safer communities executive board Domestic violence and other violent crime partnership boards</p>	<p>In March 2007, HarGEN was de-recognised and membership barred from HSP structure, resulting in the loss of 4 VCS representatives.</p> <p>LBH appointed consultant to help set-up new community empowerment function with nominated/ elected representatives.</p> <p>As the HSP is being re-structured this is a good opportunity to ensure that the voice of VCS within the partnership structure is effective and works bottom up.</p>	None	Bridgehouse Trust Funding £37k for P&CO post in HAVCO (£112k over 3 years from Nov 2005)



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Indicators	2008 Target	Progress Made	Issues of Concern	Funding Allocations 2006/7	
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	Local Area Assemblies which are local forums for residents to engage with Councillors, Council Services, other partners and partnerships.	<p>The target of 7 Assemblies meeting 4 times a year has been achieved: A total of 28 assembly meetings have been held, covering seven neighbourhood areas.</p> <p>To promote accessibility a translation service is available for all promotional materials relating to assemblies, and translators and signers are available at meetings on request. As part of our equality agenda one assembly theme meeting has been conducting in Geek language.</p> <p>To encourage wider community participation across the neighbourhoods the planning cycle of meetings has been done in consultation with residents. Also many of the assembly meetings have either had specific themes such as environmental issues, older people, and young people or have focused on very local issues such as traffic management, planning and licensing and children's services. The times that assemblies have traditionally been held have also been varied, along with the venues. There have been evening, day time and weekend meetings and meetings scheduled in schools at finishing time to encourage parent involvement. Each neighbourhood is taking an individual approach to community engagement. Within one of the neighbourhoods a new feature has been introduced called meet the neighbours. At each meeting a newly arrived community talks about where they came from, why they came to Haringey and their worries and aspirations. So far the Somali, Sierra Leonean and Colombian communities have participated in this scheme. The Area Assembly meetings also provide opportunity to invite various external agencies to respond to residents concerns directly. All of the above have helped to increase average attendance to 40 residents per assembly.</p>		None	NRF £95k From within Council funding for NMS
	Promotion of community engagement and capacity building in support of Neighbourhood Renewal	Through the council's Neighbourhood Management Service and the Area Assemblies over 487 bid proposals were received from local residents for the 06/07 Making The Difference budget. The Making The Difference budget is an excellent opportunity for community engagement and involvement. The scheme provides £50,000 to each Area Assembly across the borough to fund small improvements put forward by residents. Each project can be awarded up to a maximum of £10,000, with Neighbourhood Management teams helping to find additional funding where possible. Residents are invited to come forward with ideas and suggestions for improvements in their neighbourhoods, be they physical or to promote well-being and community cohesion.		From HarCEN core (above)	NRF £tba Council £tba

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Indicators	2008 Target	Progress Made	Issues of Concern	Funding Allocations 2006/7	
				SSCF	Other funds
		<p>Neighbourhood Management has developed with partners and in response to issues raised by residents, an action plan for the area around White Hart Lane Station/junction with Tottenham High Road. This area has many environmental and social issues and is a standing item on the agenda of the monthly Area-Based Working Meetings held with Environmental Services to improve the environment of the neighbourhood. In addition to this work, a summit is being planned in May 07 which will involve residents, the voluntary sector, the new sixth form college, other council services, SNT, British Transport Police, Network Rail, One Railway, local councillors and local businesses.</p> <p>The Green Lanes Strategy Group has developed a 5 year action plan identifying key objectives and priorities for the area and has been developed with community and traders representatives, Metropolitan Police, other partner agencies and the Council. The group meets regularly to monitor progress and challenge service providers on how their services are delivered at a local level in order to meet their targets. Neighbourhood Management developed the strong structures and framework that were required in order for the community to be effective in delivery change and bending mainstream services and influencing partner agencies to meet the local need.</p> <p>Various events were held in 2006 to promote community engagement and capacity building such as:</p> <ul style="list-style-type: none"> <li>• The over 50s Information and awareness day where various agencies working with the older members of the community were invited to provide activities and awareness exercises.</li> <li>• Employment Action Network: four events were held last year to promote and improve employability prospects for most excluded individuals in the area. The event included the construction trade where over 100 residents attended and met with various construction related companies.</li> <li>• An information session for single parents was held and over 92 attended.</li> <li>• Open University events and young people information day held.</li> <li>• Job Search Internet Club: This involved 1:1 support and capacity building</li> </ul>			

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Indicators	2008 Target	Progress Made	Issues of Concern	Funding Allocations 2006/7	
				SSCF	Other funds
		<p>for local people looking for employment.</p> <ul style="list-style-type: none"> <li>• There has also been advice and counselling sessions on benefits and debt management for local people.</li> <li>• Anti-social behaviour awareness campaign organised with partners in the west of the borough. Working group of partners set up including ASBAT, Alexandra Park Secondary School, Safer Neighbourhoods Team, Alexandra Park Library, Homes for Haringey, Parks, and Youth Services. Public meetings organised in partnership with above agencies.</li> <li>• New residents associations in the borough established and nurtured.</li> </ul> <p>Strategy Group established to enhance involvement of businesses and residents in improving main shopping roads in the east of the borough, including West Green Road and Philip Lane.</p>			
	VCS engagement with Neighbourhood structures	<p>Development of a pilot local voluntary sector forum linked to the Area Assemblies (in addition to that in the NDC).</p> <p>Audit of local community and voluntary groups across the seven neighbourhoods is complete and areas are now starting to contact groups before bringing them together.</p> <p>Neighbourhood management service has set up a pilot local voluntary sector forum, in the east of the borough, which links the work of the neighbourhood management team, the area assembly and the diverse local communities. Over the last six months the neighbourhood management team has spent considerable time developing excellent working relationships with the Somali community. This has culminated in bringing together the many Somali groups in the borough to form a Somali Forum, which was launched in March 07 with an attendance of over 300. This model has been so successful that we are considering how it can be adapted for other communities across the neighbourhoods.</p>		None	NRF £tba From Council mainstream funding
	Building Community Leadership	<p>HarCEN has not achieved the target of delivering accredited training, with 40 graduates in 2006/7.</p> <p>Through Neighbourhood Management, two courses were delivered for a Certificate in Community Leadership during 2006/07 (in Apr/May 06 and Feb/Mar 07). These</p>	In March 2007, HarCEN was de-recognised.	From HarCEN core (above)	ERDF £30k

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Indicators	2008 Target	Progress Made	Issues of Concern	Funding Allocations 2006/7	
				SSCF	Other funds
		<p>were developed and delivered in partnership between council neighbourhood management service, residents and the University of Westminster. Each course ran for four days and residents received certificates of achievement. A total of 30 residents have participated in these two programmes. The courses qualify as Accredited Prior Learning should participants wish to pursue a further course of study.</p> <p>Young people, including Haringey Youth Council members are being trained through the Youth Study to develop the necessary skills to participate in Area Assemblies.</p>			
	Engagement on Health	<p>Public Patient Involvement Forums (PPIF) has met regularly over the past year and continue to represent PPIF on the PCT Board. They held an Extraordinary Meeting in the summer to discuss the financial plans for health. Their remit has involved them in inspecting PCT premises, and participating in scrutiny reviews on intermediated care and other health related issues. The forums have continued to be very active in finding volunteers from the local community and they hold regular public meetings.</p>	<p>The Public Patient Involvement Forums lack the capacity to fulfil its role in the broadest sense. The move to the wider LINKs model of public involvement in health should improve this.</p>	None	HTPCT commissioned
		<p>Membership of the Older People's Forum has increased to 575 individual members, 50 statutory and partner agencies and 121 members representing voluntary &amp; community organisations and action groups in the borough. A focus meeting on '<i>Reaching Out – Communication with excluded older people</i>' on 26 July 06 was attended by 60 older people, and included networking with 75 community groups to raise further awareness of the Forum and reach out to excluded groups.</p> <p>The Forum was an active partner in planning the Safer Sixties events in September 2006, including input into the interactive element of the event.</p> <p>The Forum commissions articles, edits and designs the quarterly Older &amp; Bolder Voices newsletter and continues to monitor, develop and implement the '<i>Experience Counts</i>' strategy via active participation of Forum representatives on the Haringey's Older People's Partnership Board.</p> <p>75 older residents attended a workshop at Parliament jointly organised with Help the Aged on campaigning issues. At the end of the workshop the group lobbied local MPs David Lammy and Lynne Featherstone on equality and age discrimination issues.</p> <p>ActiveAge event held at Tottenham Green Leisure Centre in March 07. Around 200</p>			NRF £56k

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Indicators	2008 Target	Progress Made	Issues of Concern	Funding Allocations 2006/7	
				SSCF	Other funds
		older residents attended this event and were offered a tour of the leisure centre's facilities, taster sessions (e.g. chair-based exercises / falls awareness sessions / gym introduction sessions / guided walks) with the aim of encouraging access to leisure centres by older people.			

National Outcome:					
Increased capacity of local communities so that people are empowered to participate in local decision-making and are able to influence service delivery.					
Indicators	2008 Target	Progress made	Issues of concern	Funding Allocations 2006/7	
				SSCF	Other funds
<b>INCREASE IN COMMUNITY COHESION AND INCLUSION</b>					
<p><b>Cohesion Core Indicator:</b> % of residents who feel that their local area is a place where local people from different backgrounds get on well together.</p>	<p>81% by Nov 2007 survey</p>	<p>The Partnership is well on the way to achieving this target. The baseline set in November 2005 annual residents survey was: 76% of residents who feel that the local area is a place where local people from different backgrounds get on well together. In November 2006 1033 residents were surveyed and the number of residents rose to 80%, which is a 4% increase on last year and just short of the November 2007 target. The local tracker survey carried out in 2006 also supported this. 1029 residents were interviewed as part of this survey and similar questions were asked. Results include: 81% of residents felt that people from different backgrounds get on well in the local areas. 74% of residents felt that people are treated with respect and consideration. 69% of residents felt that by working together local people can influence decisions in their local area. The CPA highlighted neighbourhood management as a strength, enabling community cohesion, user focus and diversity.</p> <p>Through the councils' neighbourhood management service:</p> <ul style="list-style-type: none"> <li>• Work with the Orthodox Jewish community continues and through support to various organisations within this group of residents we have encouraged more of them to participate in various activities including the Police Safer Neighbourhood Panel, and have also promoted the better use of mainstream service provision, that previously didn't happen.</li> <li>• Started to work with the rapidly growing Polish community. These new residents need good quality advice in their own language regarding entering the legitimate employment market and dealing with life in the UK. Additionally, there is also a growing problem of alcoholism and street drinking that needs to be tackled. This will best be done from within the Polish community and therefore building good relations with them and encouraging the formation of community organisations will assist in this work. In March 2007 an open day was held at which over 300 people attended representing the Polish and Eastern European Communities. As a result of this event a Parent's toddlers group and a Parents Forum has been established. On going support to the wider group will continue.</li> </ul>		None	Council, from within existing cost of annual survey £25k

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Indicators	2008 Target	Progress made	Issues of concern	Funding Allocations 2006/7	
				SSCF	Other funds
		<ul style="list-style-type: none"> <li>In partnership with SNTs and the council's Youth Service a youth conference was held in February 07 in the east of the borough. 25 young people attended, representing 8 different faith groups. As a result of the conference an Inter-faith Youth Forum has been established.</li> <li>The establishment of the Green Lanes Strategy Group has enabled key partners to address the conflict between the various community groups in this very multi ethnic area. Communities include Turkish, Kurdish, Cypriot, Greek, Polish and other Eastern European communities and the settled white and black communities. The strategy group has brought them together with a common aim to tackle common issues.</li> <li>Neighbourhood Management has been instrumental in gaining Summer University funding for the Borough and this will mean a quantitative and qualitative improvement in provision for young people this summer. Programmes have been purposefully designed to ensure that some of the most attractive and interesting activities will bring young people from different communities together. This will be closely monitored in order to develop and extend this approach.</li> </ul>			
	Promotion of Citizenship	<p>Citizenship ceremonies Currently host citizenship ceremonies weekly and also provide a Nationality Checking Service. Residents are signposted to relevant agencies for courses.</p>		None	Privately Funded by participants
		<p>Neighbourhood Management Services Citizenship Programme to promote integration of new arrivals. The council's Neighbourhood Management service have secured funding from the Government's Innovation Forum to work with partners in the further education sector to develop and deliver a year long course in learning English as a second language. This course will be taught in the context of learning about how the Council works, local democratic structures, dealing with health and other matters. The course evaluation will indicate whether this is a more productive way of teaching English and encouraging greater participation of newly arrived residents, and with local community organisations serving these communities.</p>		None	Council NMS £tba
	MPS Reassurance	The current Community Engagement Team is made up of one sergeant and two police constables. The team continues to liaise with community leaders from		£8K BSCF	£tba MPS

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Indicators	2008 Target	Progress made	Issues of concern	Funding Allocations 2006/7	
				SSCF	Other funds
	Work	Haringey's communities. With the advent of SNTs this team underwent a review and it was agreed that this team would continue to operate to forge closer working links with the mental health liaison team.			
	Community Interactions	Under one Sun project in Northumberland Park provides an informal support network for approximately forty families from diverse communities including Albanian, Kosovan, Somali, Latin America, Turkish, Kurdish, Afro Caribbean and the indigenous white communities. Based on the Strengthening Families Strengthening Communities model this project has developed community leaders and champions through extensive provision of training, volunteering opportunities and support packages that enhance involvement, ownership and civic pride.		None	NRF £tba
		<p>Haringey Week of Peace (September 06) engaged different community, voluntary and faith organisations through various activities such as independent events, peace walk and festival. This helped to better engage different 'hard to reach' communities and integrate them into mainstream activities. Young people were involved in planning and delivering their own cultural event as well as performing at the peace festival.</p> <p>Community Breakfasts noted within CPA as a strength and enabler of community cohesion. Two key conferences were held during the year, the first one looked at health and wellbeing, and the second conference focused on freedom, to tie in with the commemoration in March 2007 of the abolition of the slave trade.</p> <p><b>BRACE</b> (Building Respect Across Communities Everywhere) Haringey Peace Alliance received funding from the City Parochial Fund to work with CONEL to run the BRACE project. Two meetings have been delivered to date: one on Stop and Search, and the other on knife awareness.</p> <p><b>What's da Point</b> (anti knife project) The Peace Alliance continues to distribute the 'What's da Point' resource comics. Over 500 comics have been distributed to young people.</p>		£50k (BSCF)	£30k (BSCF or BCU)



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		<p><b>Faith forum meetings</b>                      Haringey Peace Alliance faith forum meetings have successfully:</p> <ul style="list-style-type: none"> <li>• Promoted dialogue and better understanding between various faith groups</li> <li>• Directly engaged faith leaders and their congregations in community activities to increase community cohesion</li> <li>• Empowered and supported faith groups to run events reaching out to their own communities</li> <li>• Increased networking towards better acceptance and tolerance.</li> </ul> <p>Over 350 people attended the various events in the year.</p> <p><b>Community observers programme</b>                      The police continue to work with community leaders to enhance community relations and build trust. Community leaders are regularly invited to key events in the borough to observe and promote ways for making Haringey a safer place for all.</p>		£9k from HarCEN core	MPS and Haringey Community and Police Consultative Forum (HCPCCG) contributions in kind
		<p><b>Planning process</b>                      The council's planning department carried out an extensive consultation exercise with local residents, voluntary and community sector organisations, businesses and partner agencies to address the way forward on how to engage them within the development process of the council's Local Development Framework.</p> <p><b>Black History Month</b>                      During October, Haringey Council ran a diverse programme of activities and events for residents promoting Black History Month. Many schools, libraries and voluntary and community groups across the borough joined forces to celebrate the rich heritage, culture and contributions made by the Black African, Caribbean and Black British settled communities over the years.</p>			From Council mainstream funding £5k HarCEN to raise

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Indicators	2008 Target	Progress Made	Issues of Concern	Funding Allocations 2006/7	
				SSCF	Other funds
<b>INCREASE IN VOLUNTEERING</b>					
		There are currently no local measures of volunteering that can be used as proxy indicators.	See below:	None	Council, from within existing cost of annual survey £25k
		<p>Between September 2006 (when it began brokering opportunities) and January 2007, the Volunteer Centre has successfully:</p> <ul style="list-style-type: none"> <li>Carried out a survey of 50 volunteer involving organisations to determine their quality of volunteer management and their support needs.</li> <li>Held a consultation event to identify barriers to volunteer involvement and the support needs of VCS organisations in order to enable them to involve volunteers (attended by 35 people)</li> <li>Formed a Volunteer Coordinators Network (76 members)</li> <li>Assisted 30 organisations to develop volunteering roles</li> <li>Advertised 40 volunteering opportunities</li> <li>Provided 50 potential volunteers with IAG on volunteering</li> <li>Registered 120 potential volunteers with the volunteer service</li> <li>Placed 25 volunteers within VCS/public sector organisations</li> </ul>	<ul style="list-style-type: none"> <li>Limited capacity of VCS to provide full range of volunteering opportunities to meet the needs of job seeking volunteers seeking work experience - e.g. housing and finance limits - pathways for volunteers.</li> <li>Limited range and availability of volunteering opportunities within public sector agencies.</li> <li>Time and cost of processing CRB checks for volunteers.</li> </ul>	None	Big Lottery Fund £62k
	Maintenance of 60 volunteers in MPs programme	Currently have 60 Metropolitan Police volunteers based out of Muswell Hill Police Station. Have been looking at the volunteers skill set in order to better utilise them and have started filtering through the use of volunteers to other units as well as continuing front counter duties.	MPS Volunteering Initiative: A volunteer programme that provides a variety of support roles to the MPS in Haringey	None	MPS £tbc
	NHS volunteering initiatives	Very active volunteer programme in the mental health trust and the acute trust.	Increasingly difficult to find people to volunteer, this is a problem nationally not just locally.	None	
	30 projects with 20 participants / year 80%from BME	30 projects running with agreed funding for a further 10 to run in the following year. Average number of participants per project is approximately 23.3, of which 83% are from BME communities. 49 % of participants were 45 or over with 19.4% being over 65. 51% of participants reported living with a long term health condition. 27% were men and 73% were women. 10 mentors were trained, the		None	HTCPCT £97k BLF for the evaluation

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	communities 24 mentors trained/year	training is being revised to encourage further participation.			
	Waste Management volunteering scheme	The Community Volunteer (CV) scheme has been re-launched, providing more local people with an opportunity to improve their local environment through reporting environmental problems to the Council. There are currently 150 CVs in Haringey, an increase of 9 since the last review. Support meetings with the CVs are organised by Waste Management, and are held on a quarterly basis. Meetings have been held in May, July and October 06, and January and April 07. Newsletters sent to all CVs in May, July, August, October, January, February and April 07. Trips were organised for the CVs to the Edmonton waste management facility (EcoPark) and the opening of the new refuse and recycling centre in Hornsey. The CVs have also been involved in the Better Haringey walking trail and the councils Clean Sweep Initiative. Information packs have been distributed to all volunteers.		None	From within waste management services funding

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GROWTH OF THE LOCAL VCS IN THE PAST YEAR					
<b>VCS growth Core indicator:</b> % of known VCS confirming growth in activity over	<b>Target TBA</b> Include this indicator in an annual survey of VCS. <i>There are</i>	<b>Baseline established</b> 640 VCS organisations currently held on VCS database managed by LBH.  294 VCS organisations currently registered on Haringey Community Link. The centralised information web portal for the sector.	LBH manages the centralised VCS database in the borough and are working with HAVCO so that the CVS has ownership of the data. However the process is very slow due to data protection issues with the Council having to seek	None	ChangeUp funding ALG £70k

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the past year.	<i>currently no local measures of VCS activity that can be used as proxy indicators.</i>		permission to share the information with HAVCO. As of 26/2/07 HAVCO have been informed by LBH that the true number of VCS organisations has been confirmed as 640. Therefore increase above 800 in 2006/2007 is an unrealistic target.		
	Increase HAVCO membership and turnover (from a range of external funding sources)	<b>Increase HAVCO membership from 187 members and 22 associate members to over 200 in 2006/7</b> Membership currently 175 and 26 Associate members. HAVCO trustees have set up a membership sub-committee to address this issue of increasing membership.	VSCOs develop regularly and disband. Therefore although regrettable, the shrinkage in numbers is fairly common.	None	HAVCO core funding from Council £125k, HTPCT £26k
	Support the development of the VCS	<b>Completion of 75% of the 'change up' annual programme</b> This has been achieved and the following projects have been developed as a result: <ul style="list-style-type: none"> <li>• ICT circuit rider</li> <li>• Finance &amp; Fundraising (Continuity of funding support ends in April 2007 – this service is a much required resource for the sector with a high demand)</li> <li>• BME Capacity Building</li> <li>• Voluntary Sector Development</li> <li>• Community Accountancy</li> <li>• Partnerships and communication project – this is a 3 year project</li> </ul> Have all <b>reached</b> or <b>exceeded</b> their targets.  Communications project has delivered high quality information for the sector in respect of its newsletters, VCS email distributions and briefings. See opposite for shortcomings.	Ongoing technical issues regarding the development of the web portal has held-up the progress of the project in the following ways: <ul style="list-style-type: none"> <li>• Ongoing site testing faults, therefore lack of confidence in the full functionality of the site</li> <li>• VCS group training on the system (due to points in bullet above) to enable VCS organisations to access and utilise the portal to its full potential.</li> </ul>	None	ALG £70k

National Outcome:					
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Indicators	2008 Target	Progress Made	Issues of Concern	Funding Allocations	
				SSCF	Other funds
			<ul style="list-style-type: none"> <li>Between Nov 06 – Jan 07 a number of the staff team changed at web portal developer company commissioned to undertake the work.</li> <li>Restricted number of VCS organisations details batch-loaded onto the database that supports the portal as LBH unable to share existing VCS database information with HAVCO due to data protection issues regarding sharing information with third parties.</li> </ul> <p>During 2006 limited resources at HAVCO to concentrate on these issues however new HAVCO Communication Development Worker appointed in Feb 2007 with a high standard of web portal experience which will facilitate the development of the project and training of VCS organisations that have registered to the portal.</p>		
		Establishment of a borough-wide VCS forum - set up by Sept 2006, this target has not been achieved. Need to conduct further research to ascertain need and purpose of the forum.	HAVCO tested the waters with VCS during a recent Partnership Conference. Participants were asked to give their views by means of questionnaire survey on the development of a borough wide VCS forum. Members present agreed in	None	HAVCO core funding (inc above)

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			<p>principle with idea of VCS forum but would like this to be established from new rather than re-scoping an existing forum. Also highlighted that this forum should meet twice yearly rather than quarterly.</p> <p>This information was fed back to Trustees who have indicated they would like more research to be conducted before this is established.</p>		
		<p><b>Engage VCS organisations</b>                      HAVCO has exceeded its target to engage 40 organisations, of which at least 30 BME organisations were engaged and supported.</p> <p>A variety of training sessions have been provided this year through: Advice Providers' Network; Funding officer, Capacity Building Project and also through Organisation Development Project.</p> <p><b>Quality Mark</b>                      A further set of training was delivered focusing on quality mark and organisational development between Jan-March 07 with follow up support provided to organisations on a one to one basis over a period of year. Quality Mark accreditation is in process for 15 organisations of which 7 are BME organisations.</p> <p>Voluntary and Community Organisations in Haringey face real disadvantage because of lack of space at affordable rent from where they are able to operate.</p>		None	Big Lottery Fund £65k - £196k over 3 years from Aug 2005.
		<p><b>Support for new groups:</b>                      Milestone of 50 new groups accessing support exceeded, with over 60 new organisations supported.</p> <p><b>Fund holding for new/small community projects</b>                      Milestone of 10 orgs funds held exceeded. At least 14 organisations hold funds</p>	1 to 1 support and	None	From HAVCO core funding (inc above)

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Indicators	2008 Target	Progress Made	Issues of Concern	Funding Allocations	
				SSCF	Other funds
		<p>from Trusts and Foundations.</p> <p>Most of funds accessed by groups in the Borough are small project based funds. A lot of organisations are still struggling to attract core funds that would greatly support the development of the organisations and the improvement in their service delivery.</p> <p>During 2006/07 HAVCO supported 250 VCS organisations in Haringey with infrastructure development.</p> <p>There is a proliferation of groups in Haringey and there is a certain level of unwillingness on the part of groups to work in a cooperative manner.</p>			
	Support & Development of the VCS (continued)	<p><b>ICT support to the VCS - 50 orgs provided with ICT outreach support</b></p> <p>Between April – Oct 2006:</p> <ul style="list-style-type: none"> <li>• 83 enquiries dealt with through the support database system.</li> <li>• 14 organisations received circuit rider service.</li> <li>• 3 organisations received full ICT Health Checks.</li> </ul> <p>Temporary suspension of this vital service due to lack of funds between Oct 06 – Feb 07. New ICT Officer appointed for 1 year on a full-time contract after funds raised by HAVCO (NB. previous support was on a part-time basis only).</p> <p><b>HAVCO Newsletters 2006/7</b></p> <p>5 newsletters disseminated to the sector in 2006, with a new 48-page magazine called 'Community Voice for Haringey' introduced in Jan 07.</p> <p><b>New HAVCO website June 2006</b></p> <p>Web portal launched in October 2006, visit – <a href="http://www.haringeycommunitylink.org.uk">www.haringeycommunitylink.org.uk</a> 50 groups attended launch.</p> <p><b>New database June 2006 with 100 database searches a year</b></p> <p>Database set-up as back-end of web portal (see above). At present, 307 groups are registered on the portal. Searches currently in-house only. Currently working with web portal developer to ensure that the system will enable HAVCO to monitor search statistics.</p>		None	From HAVCO core funding (inc above) £25k, HTPCT £4k, NRF £4k, ALG £29k

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Indicators	2008 Target	Progress Made	Issues of Concern	Funding Allocations	
				SSCF	Other funds
		<p><b>750 orgs accessing HAVCO good practice support resources</b> Library resources available both on line and at HAVCO offices. Website Resource library is well promoted and support is at hand for sign posting. Approximately 325 groups who received fundraising and capacity building support accessed the library materials at HAVCO.</p>			
		<p>This target has not been achieved by HarCEN:</p> <ul style="list-style-type: none"> <li>• Production of Directory by June 2006</li> <li>• Development of Web version of Directory in 2006/7</li> </ul> <p>Increase number of orgs. included by March 2007</p>	HarCEN de-recognised in March 2007.	From within HarCEN core	ChangeUp funding
		<p><b>Community Accountancy Project, project launched</b> Project started in August 2006 following appointment of Community Accountant. In the 8 months of 2006/07, a total of 35 VSOs were supported through: general accounting/advice support, payroll bureau service, conducting financial health checks, independent examinations and delivering financial training.</p>		None	From HAVCO core funding (inc above) £2k, Council £29k, NRF £5k, ALG £18k
		<p><b>30 trainer orgs involved in 2006/7</b> HAVCO Workforce development project for 2<sup>nd</sup> tier organisation met in Jan 07. A work force development strategy is being developed sub-regionally. Have achieved the target of 30 trainer organisations involved in 2006/7. At least 30 trainer organisations have been involved through Community Learning Forum. The forum has an average attendance of 15 groups. A dedicated worker has also provided outreach services to organisations on one to one basis. Also 28 local VCS organisations trained to improve their capacity and infrastructure.</p> <p><b>40 employees trained for VCS</b> Milestone exceeded - 41 staff, volunteers and trustees were provided training to improve their skill and knowledge. During quarter 1 and 3, business planning training was provided to VCS employees.</p>		None	ESF co-finance £11k. (has £30k for 2 years from January 2006)
		<p><b>Set up Credit Union in Q1 and FSA authorisation in 2006/7.</b> HarCEN has not achieved this target.</p>	HarCEN de-recognised in March 2007.	From within HarCEN core	Seeing other funding from HM Treasury and Assoc. of British CUs



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Indicators	2008 Target	Progress Made	Issues of Concern	Funding Allocations	
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		<b>Evaluation of the value of the Single Community Programme's Small Grants Programme completed Sept 2006</b> HarCEN has not achieved this target -	HarCEN de-recognised in March 2007.	From within HarCEN core	

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<b>INCREASE IN KEY PUBLIC SERVICES DELIVERED BY THE VCS</b>					
<b>VCS Procurement Core Indicator:</b> % of services in selected public service areas delivered by VCS organisations on behalf of the local authority	Initial baseline for whole LA spend for 2004/5 estimated at 2%.  Un-reconciled estimate for 2005/6 =5% Reconciled estimate =6%	Initial baseline to be established April 2006 Full end of year reconciliation and check on departmental classification and spend for 2006/7 in June 2007. Draft Strategy prepared April 2006 Strategy signed off Sep 2006 Supply and demand side capacity building actions included in strategy- TBA % increase in procurement from sector TBA	Development and implementation of a strategy to provide a strategic framework for increasing procurement of LA services from TSOs	None	Council Mainstream for strategy development  Amount and source depends on specific procurements undertaken
	Current Supply side support and development	<b>Establish VCS service providers' consortiums</b> 2 events have been staged to prepare the VCS for partnership working. <ul style="list-style-type: none"> <li>Getting Fit for Partnerships - 2 part conference involving specialists' speakers and series of workshops.</li> <li>Partnership Procurement Seminar (held in July) – aimed at VCS organisations providing services for older people. This was hosted in partnership with Age Concern. 20 organisations attended.</li> </ul> As a result of these events, one partnership consortia has been developed this has already met on several occasions		None	ALG tba (part of Change Up)
		<b>Operation of the VCS advice providers forum for Community Legal Services Partnership and training for VCS advice providers</b> Target achieved of 4 Advice Providers Network meetings held during 2006/07. Target achieved of 30 advice providing organisations provided with training to improve their quality assurance and their skills and knowledge of advice workers. Training programme for advice providers developed along side Advice UK.		None	£6k to be raised Urban Futures and Lloyds /TSB £36k

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		<p><b>Review of existing Health and Social Care Providers Directory</b> The existing directory was developed by HAVCO; it was not commissioned by HarCEN as originally planned.</p>	HAVCO unable to make any progress with the Directory due to lack of resources. The organisation will have to raise funds to review the current directory, get details of new suppliers and update the directory electronically and print hard copies for VCS organisations.	None	(HarCEN commissioned existing directory) Funding for review tba
	Examples of Ongoing Demand Side Arrangements	Citizens Advice Bureau has been procured to deliver advice surgeries for local residents to maximise income, debt counselling and general advice services.		None	
		Six monthly data analysis partnership reports compiled for Safer Communities Partnership. Two reports completed to date. Currently looking at commissioning process to enable VSC to deliver projects/ services on behalf of Partnership. A partial commissioning process is currently in place with commissioning developed on a trail basis using smaller models of work.		TBA	TBA
		Ground work has developed its business plan for stage 2 sign off. Groundwork currently working on four schemes within Neighbourhoods, facilitating work with catchment communities: Noel Park, Belmont Park, Downhills Park and Paignton Park. Master plans have been produced for each of the schemes and improvement works are underway and near completion.		None	NRF £70k Council (inc s106) £300k ALMO £tba Groundwork accessing other funding
		<p><b>Park Force</b> - Undertaking a Park Force review within most significant parks in the borough to assess safety and security issues.</p> <p><b>BTCV</b> - BTCV hands on green educational outreach and project implementation has been established with 15 different projects underway, some of which will complete this year the others are ongoing projects. BTCV is working with local Fiends of Parks groups, schools and VCS organisations to delivery their activity. BTCV activity is targeted in the most deprived wards of the borough.</p>		£50k	NRF £50k Council £20k

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Indicators	2008 Target	Progress Made	Issues of Concern	Funding Allocations	
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		<p><b>Procurement of delivery of sports programme</b> Currently developing an approved list of sports provider organisations within Haringey for use by all council departments and VCS organisations establishing sports programmes. Process is likely to be completed in Oct 07. Have requested expressions of interest from range of organisations wishing to be on the approved list and the tendering process is scheduled for June.</p> <p><b>Schools in the community football initiative.</b> Three year project established and is now underway. Over the last six months the programme has extended from delivering a programme of activity in eight schools in two wards - White Hart Lane and Woodside to delivering a range of activities including sports coaching and football training in over sixty schools across the borough, both primary and secondary schools. This initiative has been very successful, particularly within primary schools which has had a fantastic uptake.</p>		None	Council £32k + Active Lottery Fund £45k Barclays Places for Sport £45k Football Dev Foundation £200k